

Membership Request

PLEASE PRINT IN BLOCK CAPITALS



Name: _____

Address: _____

Post code: _____

Proof of address / ID provided (type): _____

Checked by: _____

Mobile: _____

Land line: _____

Email address: _____

1. Do you ever struggle to pay: ☐ Rent ☐ Energy Bills ☐ Other essentials

2. Have you had to cut back on the amount you spend on shopping in the last 3 months? ☐ Yes ☐ No

3. Do you ever run out of money towards the end of the week? ☐ Yes ☐ No

4. How many people live in your household? ☐ Adults ☐ Children

5. Do you have any Allergies or dietary needs we need to be aware of - please indicate? Unfortunately we cannot guarantee that certain foods will be available as this depends upon what is donated to us.

Other: ☐ Dairy ☐ Nuts ☐ Halal ☐ Vegan ☐ Kosher ☐ Vegetarian

6. What is your current residential situation?

☐ Social landlord/Housing Association - provide name ☐ Other - please state ☐ Private rented ☐ Owner occupier

7. Would you be interested in information from us about:

☐ Housing Advice ☐ Money / debt advice ☐ Budgeting skills ☐ Energy / utility bills / switching ☐ Cookery skills ☐ Training / employment support

Any other information - please state

8. What is your current employment situation? ☐ Not in work ☐ Working ☐ Job Seeking ☐ Retired ☐ Other

By signing this document I confirm that the application information is correct, and I consent to it being checked, stored and used in compliance with data protection guidelines to ensure the efficient and effective running of "Your Local Pantry - The Lighthouse".

Signed: _____ Date: _____

Please return the complete form for checking and approval to: Lighthouse Pantry S6 b/c Second Floor, Middleton Shopping Centre, Limetrees Road, Middleton, M24 4EL, or call in during opening times.

On completion of this form

your application will be checked and validated before membership is accepted. If your application is accepted for membership you will be notified, and given a date when you can start attending the Pantry.

Your Local Pantry

Membership rules

Thank you for applying to become a Pantry member. These terms and conditions set out a summary of the key things you need to know about being a member of Your Local Pantry.

Membership

- The following conditions apply, and these may be subject to change.
- There are limited Memberships available. When the membership list is full subsequent applications will be placed on a waiting list.
- Membership entitles you to **one visit to the pantry per week**.
- Membership is restricted to one Pantry and one per household; proof of address must be provided when applying, e.g. utility bill.
- The membership fee is a fixed amount per week, currently £5, but may be subject to periodic change. You can pay by cash, debit card, or standing order.
- Your Local Pantry reserves the right to cancel or refuse your membership. Examples include:
 - If you do not use the pantry **over a four week period**.
 - You move away from the area
 - You are found to have been deceitful, have memberships of other Pantry's, or are abusive towards pantry volunteers or other users.
 - If membership is cancelled due to non-attendance you can reapply but may be placed on a waiting list.
 - Membership use is **reviewed every 3 months**.
 - Membership of Your Local Pantry is only for residents who meet the eligibility criteria and live within the pantry's catchment area.

Using the pantry

- Members must **show their membership card and receipt of payment** to the pantry shop assistant; members paying by standing order will be able to collect receipts from the Pantry prior to each session.
- Your weekly membership allows you to choose at least 10 items from a variety of groceries, plus fresh fruit and veg. The average basket of items is worth around £25 - £30 at retail value.
- Items available in the pantry will vary from week to week due to the different suppliers the pantry uses.
- There is no guaranteed availability of any item from week to week.
- To ensure that members get a fair share of the stock available, we may limit some items to one per member/visit.

- To comply with the food safety regulations stipulated by the pantry suppliers you **must bring and use cooler / freezer bags for chilled/frozen items**. Failure to do so may prevent you from taking such items on your pantry visit.

- Members must also **confirm an up-to-date temperature reading** from their fridge and freezer.
- For food to be supplied fridges must read between 2C to 4C and freezers must measure between -18C to -23C

Food Information

- If you suffer from food allergies or intolerance's and are unsure about the ingredients in a product please ask one of the trained members of staff for further information.
- Your Local Pantry may receive some food products that come without labelling, however in these cases the pantry will endeavour to provide a list of ingredients on a separate ingredients sheet. Should you require one of these, please ask a pantry volunteer.
- Your Local Pantry may also stock items which have passed their best before date. Best before dates are about quality, not safety. When this date has passed it does not mean that the food will be harmful, but it might begin to lose its flavour or texture. These items will be clearly marked.



t 0161 643 1163

e pantry@lighthouseproject.org.uk

f YLP Lighthouse



Location:

Lighthouse Project, S6 b/c Second Floor
Middleton Shopping Centre
Limetrees Road, Middleton, M24 4EL

Monitoring Information

In addition to your membership application we ask for certain additional information in order to help us ensure that we treat all members of the pantry equally, regardless of age, gender, ethnicity, religion, sexuality or disability.

The information you provide helps us to monitor this and to identify if there may be gaps in our service. All questions are optional and your answers will be treated in the strictest confidence, and handled in accordance with current data protection legislation.



Your answers for this section have no bearing on your eligibility for membership.

They are purely for monitoring and evaluation purposes only.

1. What is your Date of Birth & age range? - For statistical and monitoring purposes only

Date of Birth - dd/mm/yyyy

Age range? ☐ u24 ☐ 25 - 44 ☐ 45 - 64 ☐ 65 - 74 ☐ 75 and over

2. What is your gender?

☐ Male ☐ Female ☐ Other ☐ Prefer not to say

3. What is your ethnic origin?

☐ White ☐ Mixed/Multi ethnic ☐ Asian ☐ Black ☐ Arab ☐ Prefer not to say

Other - please state:

4. Disability*

Do you or anyone else in your household consider yourself to have a disability? ☐ Yes ☐ No

Please indicate:

*A physical or mental impairment, which has a substantial and long-term effect on your ability to carry out normal day to day activities. This has no bearing on your eligibility for Pantry membership.



inspire middleton



lighthouse project

Inspire Middleton is committed to protecting your privacy and will process your personal data in accordance with current Data Protection legislation. We collect information to keep in touch with you, and to supply you with information relating to the work of the charity. You have the right to unsubscribe from communications we send to you. We do not share your information with any organisation outside the Your Local Pantry partnership, or any other organisation unless required to do so by law.

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Your copy - for info