

# Appendices

for

## Self-Evaluation Report

of the works of

## The Lighthouse Project

for the period

### June 2012 – May 2015 (3 years)

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#### **Appendices** – Separate document

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| What problem are we trying to solve? (Needs)                                                                                                                                      | What would make change happen (Rationale)                                                                                                                                                                   | How do we plan to make change happen? (Aims & Objectives)                                                                                                                                                                                                                                                                                                                                                          | What results do we want to see? (Outcomes)                                                                                                                                                                                                                                                                                                   | How can we measure progress? (Indicators)                                                                                                                                                                                                                                                                                                                 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>Reduced quality of life and opportunities</u></b> caused by experiencing multiple disadvantages and exclusions.                                                             | <u>Provision of joined up working</u> that offers people opportunities to improve quality of life through access to person centred support from a range of activities & resources, tailored to their needs. | By running a community resource and training hub that is centrally located and has links with multiple organisations to offer a range of interconnected resources and services that can provide tailored support & opportunities for improving lives in a safe place that can be accessed on a regular basis.                                                                                                      | <ul style="list-style-type: none"> <li>Improved quality of life &amp; ability to self-manage &amp; access support</li> <li>Increased self-confidence and motivation to make positive life changes</li> <li>Opportunities to volunteer to support others or gain experience</li> </ul>                                                        | <ul style="list-style-type: none"> <li>No. of collaborating organisations &amp; sessions</li> <li>Visitor attendance</li> <li>No. of volunteer visits/volunteers</li> <li>Questionnaires/feedback</li> </ul>                                                                                                                                              |
| <b><u>Unemployment and worklessness</u></b> due to distance from the job market, limited skills & qualifications, and lack of basic workplace & digital skills.                   | <u>Developing employability skills and work related experience</u> with support for job hunting and getting back into regular full-time or part-time work.                                                  | <p>By helping people to move closer to the workplace by developing their skills and experience through the provision of training and resources in an accessible and supportive community setting.</p> <p>By providing free access to the internet and basic computer training for the development of job hunting, employability and basic work skills, personal development, motivation and social competence.</p> | <ul style="list-style-type: none"> <li>People moving closer to the job market</li> <li>Developing new workplace skills and digital skills</li> <li>People getting back into work</li> <li>People being able to use a computer and the internet safely and confidently</li> <li>Being able to communicate electronically by email.</li> </ul> | <ul style="list-style-type: none"> <li>Attending work club and Why don't you courses.</li> <li>Completion of Online Basics &amp; job hunting modules</li> <li>Using online job hunting websites</li> <li>Starting training or getting qualifications</li> <li>Getting back into work</li> <li>Have a current CV</li> <li>Learning to use email</li> </ul> |
| <b><u>Digital exclusion</u></b> caused by a lack of basic digital skills, lack of access to the internet, lack of motivation, and lack of awareness of the value of being online. | <u>Access to support and training</u> in basic digital skills with opportunities to put them into regular practice for a variety of life situations.                                                        | <p>By providing free learner supported computer and online training courses and offering free access to the internet for the development of digital skills and access to digital services.</p> <p>These are designed to empower people so they can access the benefits of participation in the digital world.</p>                                                                                                  | <ul style="list-style-type: none"> <li>Being able to use a computer and the internet safely and confidently</li> <li>Ability to communicate by email.</li> <li>Have an understanding of the benefits and advantages of being online and using online services</li> </ul>                                                                     | <ul style="list-style-type: none"> <li>Completion of Online Basics and other learn my way modules</li> <li>Completion of the City &amp; Guilds OB assessment</li> <li>Have an active email address and be using it</li> <li>Be regularly using the internet and online services</li> </ul>                                                                |

| What problem are we trying to solve? (Needs)                                                                                                                                                                         | What would make change happen (Rationale)                                                                                                                                                                       | How do we plan to make change happen? (Aims & Objectives)                                                                                                                                                                                                                                                                                                                                    | What results do we want to see? (Outcomes)                                                                                                                                                                                                                                             | How can we measure progress? (Indicators)                                                                                                                                                                                                           |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>Access to advice and ongoing support for tackling life issues and problems</u></b> , caused by a lack of local provision, a lack of joined up working and services being provided in isolation.                | <u>Providing regular access, encouragement, interaction &amp; support</u> to people who need help by having multiple organisations collaboratively working together to offer joined up services and activities. | By providing a community hub that acts as a focal point for people to come to get help as well as a shared space for organisations to provide help.<br><br>By working with multiple organisations and drawing together services with a collaborative focus offering repeated opportunities to access ongoing support in one place.                                                           | <ul style="list-style-type: none"> <li>Regular attendance</li> <li>Multiple organisations using the Lighthouse Project to deliver services &amp; activities</li> <li>Development of new collaborative partnerships and links</li> </ul>                                                | <ul style="list-style-type: none"> <li>Visitor numbers</li> <li>No. of organisations using the Lighthouse Project</li> <li>No. of drop-in sessions/ workshops by outside groups</li> <li>No. of new collaborative partnerships and links</li> </ul> |
| <b><u>Poor health, mental health or reduced wellbeing</u></b> due to lack of confidence, low self-esteem, stress & anxieties, poor motivation, goal setting, social isolation, and limited interests and activities. | <u>Access to a range of supportive interventions &amp; activities</u> that help develop or restore health, mental health & improve wellbeing.                                                                   | By the provision of training courses, social & leisure activities, and interest groups that encourage participation, and support improved health, mental health, personal development and wellbeing.<br><br>Forming collaborative links with other health and wellbeing organisations, and initiatives, promotion of the 5-ways to wellbeing.                                                | <ul style="list-style-type: none"> <li>Improved health &amp; mental health</li> <li>Increased self-confidence and self-esteem</li> <li>Increased social connections &amp; participation in activities that reduce isolation</li> <li>A positive outlook for the future</li> </ul>      | <ul style="list-style-type: none"> <li>Participation in social &amp; interest activities</li> <li>Participation in wellbeing related activities</li> <li>Completion of learn my way health modules</li> <li>Questionnaires/feedback</li> </ul>      |
| <b><u>Financial and food poverty</u></b> which affects general life or people's ability to get back into work or reduces the ability to eat well which harms health and wellbeing.                                   | <u>Access to help, support and training</u> to gain skills and learn about the causes of poverty, how to manage and control personal finances and how to eat well.                                              | By running training course and support sessions to help the development of financial awareness and money management skills including budgeting and how to spend wisely. Running cooking sessions to develop basic cooking skills & an understanding of how to eat well and healthily for less.<br><br>By running a foodbank to provide support to people experiencing crisis & food poverty. | <ul style="list-style-type: none"> <li>Ability to manage personal finances</li> <li>Increased confidence in their ability to manage their household finances</li> <li>Ability to prepare &amp; cook healthy meals on a budget.</li> <li>Support for people in food poverty.</li> </ul> | <ul style="list-style-type: none"> <li>Completion of money &amp; budgeting courses, inc. CAP money</li> <li>Participation in cooking/ healthy eating sessions</li> <li>Attendance at the Foodbank</li> <li>Questionnaires/feedback</li> </ul>       |

## Appendix 2 - Lighthouse Project – Menu of Activities

| Activities Menu                             | Outcome 1                                 | Outcome 2                                 | Outcome 3                 | Outcome 4                   |
|---------------------------------------------|-------------------------------------------|-------------------------------------------|---------------------------|-----------------------------|
|                                             | Improved quality of life & support groups | Life & work based skills, & opportunities | Mental health improvement | Physical health improvement |
| 1 Access to services in one location        | ✓                                         | ✓                                         | ✓                         | ✓                           |
| 2 Sign-posting to other groups/services     | ✓                                         | ✓                                         | ✓                         | ✓                           |
| 3 Information, Advice, Guidance             | ✓                                         | ✓                                         | ✓                         | ✓                           |
| 4 Learn my way – online basics              | ✓                                         | ✓                                         | ✓                         |                             |
| 5 Learn my way – Job Hunting                | ✓                                         | ✓                                         | ✓                         |                             |
| 6 Learn my way – City & Guilds Assessment   | ✓                                         | ✓                                         | ✓                         |                             |
| 7 Learn my way – Health inclusion           | ✓                                         | ✓                                         | ✓                         | ✓                           |
| 8 Digital skills support                    | ✓                                         |                                           | ✓                         |                             |
| 9 CV writing & updating                     | ✓                                         |                                           | ✓                         |                             |
| 10 Work Club / Job Hunting Academy          | ✓                                         | ✓                                         | ✓                         |                             |
| 11 Feel more positive – Thoughts & feeling  | ✓                                         | ✓                                         | ✓                         |                             |
| 12 Feel more positive – Self Esteem         | ✓                                         | ✓                                         | ✓                         |                             |
| 13 Feel more positive – Self confidence     | ✓                                         | ✓                                         | ✓                         |                             |
| 14 Feel more positive – Motivation          | ✓                                         | ✓                                         | ✓                         |                             |
| 15 Feel more positive – handling stress     | ✓                                         | ✓                                         | ✓                         |                             |
| 16 Feel more positive – Improving wellbeing | ✓                                         | ✓                                         |                           | ✓                           |
| 17 Foodbank Services                        | ✓                                         | ✓                                         |                           | ✓                           |
| 18 Art classes/sessions                     | ✓                                         | ✓                                         | ✓                         |                             |
| 19 Who let the dads out                     | ✓                                         | ✓                                         |                           | ✓                           |
| 20 Daddy Cool                               | ✓                                         | ✓                                         | ✓                         |                             |
| 21 Knit and Natter                          | ✓                                         | ✓                                         | ✓                         |                             |
| 22 Photography group                        | ✓                                         | ✓                                         | ✓                         |                             |
| 23 Textile skills                           | ✓                                         | ✓                                         | ✓                         |                             |
| 24 Digital Friday                           | ✓                                         |                                           | ✓                         |                             |
| 25 RMBC Council Benefits advice             | ✓                                         |                                           | ✓                         |                             |
| 26 RMBC care act information drop-in        | ✓                                         | ✓                                         | ✓                         |                             |
| 27 Positive Steps – young persons careers   | ✓                                         | ✓                                         | ✓                         | ✓                           |
| 28 Together Your Voice Advocacy             | ✓                                         | ✓                                         | ✓                         | ✓                           |
| 29 Big Life – Pathways recovery support     | ✓                                         | ✓                                         | ✓                         | ✓                           |
| 30 Big Life – Living Well services          | ✓                                         | ✓                                         |                           | ✓                           |
| 31 Middleton DIAL                           | ✓                                         |                                           |                           | ✓                           |
| 32 Cooking Club                             | ✓                                         |                                           |                           | ✓                           |
| 33 Safe space lounge                        | ✓                                         | ✓                                         |                           |                             |
| 34 Listening Post                           | ✓                                         | ✓                                         | ✓                         |                             |
| 35 Talk English                             | ✓                                         | ✓                                         | ✓                         |                             |
| 36 CAP money                                | ✓                                         | ✓                                         | ✓                         |                             |
| 37 5 ways to wellbeing                      | ✓                                         | ✓                                         |                           | ✓                           |
| 38 Health Chats                             | ✓                                         | ✓                                         |                           | ✓                           |
| 39 Community Champions                      | ✓                                         |                                           | ✓                         |                             |
| 40 Card making                              | ✓                                         | ✓                                         | ✓                         |                             |
| 41 Music Matters                            | ✓                                         | ✓                                         |                           |                             |
| 42 Friday Social Group                      | ✓                                         | ✓                                         | ✓                         |                             |
| 43 Beyond Basics – Word & Excel             | ✓                                         |                                           | ✓                         |                             |
| 44 Heart Start – Basic life support         | ✓                                         |                                           | ✓                         |                             |
| 45 Veterans in the Community                | ✓                                         | ✓                                         | ✓                         | ✓                           |
| 46 Pennine Acute – weight management        | ✓                                         | ✓                                         |                           | ✓                           |

| Activities previously held<br>(could be reinstated) |                                                                            | General<br>improved<br>quality of life<br>& support<br>groups | Life & work<br>based skills,<br>more<br>opportunity | Mental<br>health<br>improvement | Physical<br>health<br>improvement |
|-----------------------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------|-----------------------------------------------------|---------------------------------|-----------------------------------|
| 1                                                   | Games day                                                                  | ✓                                                             | ✓                                                   | ✓                               |                                   |
| 2                                                   | National Play Day                                                          | ✓                                                             |                                                     |                                 | ✓                                 |
| 3                                                   | Poetry Group                                                               | ✓                                                             |                                                     | ✓                               |                                   |
| 4                                                   | RBUF Mental health forum                                                   | ✓                                                             |                                                     | ✓                               |                                   |
| 5                                                   | National Careers Service drop-ins                                          |                                                               | ✓                                                   |                                 |                                   |
| 6                                                   | Manchester Credit union – drop-in                                          | ✓                                                             | ✓                                                   |                                 |                                   |
| 7                                                   | Alzheimers Society memory wellbeing                                        | ✓                                                             |                                                     | ✓                               |                                   |
| 8                                                   | Alzheimers Society carers resource                                         | ✓                                                             |                                                     | ✓                               |                                   |
| 9                                                   | GM Probation Service – drop-in                                             | ✓                                                             | ✓                                                   |                                 |                                   |
| 10                                                  | Pennine Care Psychological therapies –<br>stress class & wellbeing drop-in | ✓                                                             |                                                     | ✓                               | ✓                                 |
| 11                                                  | Healthwatch drop-in                                                        | ✓                                                             |                                                     | ✓                               | ✓                                 |
| 12                                                  | Heywood Model Railway group                                                | ✓                                                             | ✓                                                   |                                 |                                   |
| 13                                                  | Prices Trust youth drop-in                                                 | ✓                                                             | ✓                                                   | ✓                               |                                   |
| 14                                                  | Drama group                                                                | ✓                                                             | ✓                                                   | ✓                               |                                   |
| 15                                                  | Growing and Gardening                                                      | ✓                                                             | ✓                                                   | ✓                               | ✓                                 |
| 16                                                  | Live a better life – mental health<br>wellbeing                            | ✓                                                             | ✓                                                   | ✓                               |                                   |
| 17                                                  | British Heart Foundation nurse drop-in                                     | ✓                                                             |                                                     |                                 | ✓                                 |
| 18                                                  | Womens Housing Action Group                                                | ✓                                                             | ✓                                                   | ✓                               |                                   |
| 19                                                  | Money Advice Service                                                       | ✓                                                             | ✓                                                   | ✓                               |                                   |
| 20                                                  | Women Aglow                                                                | ✓                                                             |                                                     | ✓                               |                                   |

## Appendix 3

**Lighthouse Project**

## Evaluation Indicators and stats June 2012 - May 2015

**Outcome 1 - Quality of Life indicators**

| No of collaborating Organisations       | 23 | Started | Visitor attendance - all types (visitors, vols, staff) |
|-----------------------------------------|----|---------|--------------------------------------------------------|
| 1 Positive steps                        |    | Oct-12  | all <b>84,601</b>                                      |
| 2 Together Your Voice                   |    | Jan-13  | June 12 - May 13 26,023                                |
| 3 Middleton Central Foodbank            |    | Jul-14  | June 13 - May 14 30,002                                |
| 4 Expert Patients - Pennine Care        |    | May-12  | June 14 - May 15 28,576                                |
| 5 Pathways - Big Life Group             |    | Jul-14  |                                                        |
| 6 Middleton Dial                        |    | Apr-12  | <b>No of volunteer visits</b>                          |
| 7 Healthy Weights - Pennine Acute       |    | Feb-14  | all <b>8,946</b>                                       |
| 8 Veterans in Community                 |    | Apr-15  | June 12 - May 13 2,987                                 |
| 9 RMBC Revenue & Benefit service        |    | Apr-12  | June 13 - May 14 3,713                                 |
| 10 RMBC Information & Advice team       |    | Jul-15  | June 14 - May 15 2,246                                 |
| 11 RMBC Community Champions             |    | Jun-12  |                                                        |
| 12 Eat Well Spend Less - Trussell Trust |    | Jul-15  | <b>Visitor Feedback</b> %                              |
| 13 Seetec                               |    | Jul-14  | Made new friends & contacts <b>67</b>                  |
| 14 Middleton Jobcentre                  |    | Jun-10  | Reported increase in confidence <b>55</b>              |
| 15 Living Well - Big Life Group         |    | Jan-15  | Encouraged to volunteer <b>40</b>                      |
| 16 Hopwood Hall College - NLDC          |    | Jul-11  | Encouraged to learn more <b>43</b>                     |
| 17 RBUF - middleton Forum               |    | Mar-14  | Said it had changed their lives <b>22</b>              |
| 18 Heart Start Volunteers - CPR         |    | Jun-13  | Learnt new skills <b>61</b>                            |
| 19 Hopwood Hall College WE & com learn  |    | Jun-11  | Felt welcomed and supported <b>99</b>                  |
| 20 Xavarian College - WE                |    | Nov-12  | Felt their needs were listened to <b>96</b>            |
| 21 Bury College - WE                    |    | Jun-13  | felt their needs were met <b>65</b>                    |
| 22 Manchester College                   |    | Jun-14  |                                                        |
| 23 Middleton Technology School - WE     |    | Jun-15  |                                                        |

**Outcome 2 - Unemployment / Worklessness indicators**

| Attendance at multi-session work club & WDY | Visits related to looking for work - 48% of all |
|---------------------------------------------|-------------------------------------------------|
| all <b>338</b>                              | all <b>40,608</b>                               |
| June 12 - May 13 111                        | June 12 - May 13 12,491                         |
| June 13 - May 14 136                        | June 13 - May 14 14,401                         |
| June 14 - May 15 91                         | June 14 - May 15 13,716                         |
| LMW course starts of Online Basics/Plus     | LMW course starts all digital courses           |
| all <b>762</b>                              | all <b>2,650</b>                                |
| Apr 12 - Mar 13 240                         | Apr 12 - Mar 13 1,013                           |
| Apr 13 - Mar 14 309                         | Apr 13 - Mar 14 801                             |
| Apr 14 - Mar 15 213                         | Apr 14 - Mar 15 836                             |
| Completion of online Job hunting courses    | Have a CV with us - prepared and stored         |
| all <b>61</b>                               | all <b>2,894</b>                                |
| June 12 - May 13 26                         | June 12 - May 13 884                            |
| June 13 - May 14 11                         | June 13 - May 14 1,072                          |
| June 14 - May 15 24                         | June 14 - May 15 938                            |
| LMW started email course                    | Visitor feedback                                |
| all <b>575</b>                              | %                                               |
| Apr 12 - Mar 13 202                         | Able to look for work <b>55</b>                 |
| Apr 13 - Mar 14 218                         | Come to do a CV <b>50</b>                       |
| Apr 14 - Mar 15 155                         | Come to do UJM <b>48</b>                        |
|                                             | Come to job hunt <b>48</b>                      |
|                                             | Helped to look for work <b>79</b>               |
|                                             | Improved job hunting sl <b>74</b>               |
| Getting back into work                      |                                                 |
| all <b>60</b> * very under recorded         |                                                 |
| June 12 - May 13 19                         |                                                 |
| June 13 - May 14 28                         |                                                 |
| June 14 - May 15 13                         |                                                 |

**Outcome 3 - Digital Exclusion indicators**

| LMW course starts all digital courses |              | Visits to use the internet - 75% of all |               |
|---------------------------------------|--------------|-----------------------------------------|---------------|
| all                                   | <b>2,650</b> | all                                     | <b>63,451</b> |
| Apr 12 - Mar 13                       | 1,013        | June 12 - May 13                        | 19,517        |
| Apr 13 - Mar 14                       | 801          | June 13 - May 14                        | 22,502        |
| Apr 14 - Mar 15                       | 836          | June 14 - May 15                        | 21,432        |
| Completion of C&G online basics       |              | Visitor feedback                        |               |
| all                                   | <b>25</b>    |                                         | <b>%</b>      |
|                                       | -            | Use the LHP for the internet            | <b>52</b>     |
| 2014                                  | 17           | Rely on LHP for the internet            | <b>56</b>     |
| 2015                                  | 8            | Helped to learn computer skills         | <b>72</b>     |
|                                       |              | Encouraged to learn new skills          | <b>82</b>     |
| LMW started email course              |              |                                         |               |
| all                                   | <b>575</b>   |                                         |               |
| Apr 12 - Mar 13                       | 202          |                                         |               |
| Apr 13 - Mar 14                       | 218          |                                         |               |
| Apr 14 - Mar 15                       | 155          |                                         |               |

**Outcome 4 - Joint working and access to support indicators**

| Visitor attendance - all types (visitors, vols, staff) |               |         | Visitor Feedback                     |          |         |      |
|--------------------------------------------------------|---------------|---------|--------------------------------------|----------|---------|------|
| all                                                    | <b>84,601</b> |         |                                      | <b>%</b> |         |      |
| June 12 - May 13                                       | <b>26,023</b> |         | Came to visit a partner org          | 18       |         |      |
| June 13 - May 14                                       | <b>30,002</b> |         | Came for help and advice             | 38       |         |      |
| June 14 - May 15                                       | <b>28,576</b> |         | Needs were met                       | 65       |         |      |
|                                                        |               |         | Needs were listened to               | 97       |         |      |
| No of collaborating Organisations                      | 23            | Started | Nos of regular drop-in sessions      | Nos      | Started | Type |
| 1 Positive steps                                       |               | Oct-12  | Positive steps                       | 250      | Apr-13  | 2xW  |
| 2 Together Your Voice                                  |               | Jan-13  | Together Your Voice                  | 135      | Jan-13  | W    |
| 3 Middleton Central Foodbank                           |               | Jul-14  | Middleton Central Foodbank           | 110      | Jul-14  | 2xW  |
| 4 Expert Patients - Pennine Care                       |               | May-12  | RMBC Revenue & Benefit service       | 4        | Jul-15  | F    |
| 5 Pathways - Big Life Group                            |               | Jul-14  | RMBC Information & Advice team       | 80       | Apr-12  | M    |
| 6 Middleton Dial                                       |               | Apr-12  | RMBC Community Champions             | 50       | Jun-12  | Adh  |
| 7 Healthy Weights - Pennine Acute                      |               | Feb-14  | Veterans in Community                | 24       | Apr-15  | W    |
| 8 Veterans in Community                                |               | Apr-15  | Pathways - Big Life Group            | 58       | Jul-14  | W    |
| 9 RMBC Revenue & Benefit service                       |               | Apr-12  | Living Well - Big Life Group         | 6        | Jan-15  | Adh  |
| 10 RMBC Information & Advice team                      |               | Jul-15  | RBUF - middleton Forum               | 18       | Mar-14  | M    |
| 11 RMBC Community Champions                            |               | Jun-12  | Expert Patients - Pennine Care       | 50       | May-12  | Sess |
| 12 Eat Well Spend Less - Trussell Trust                |               | Jul-15  | Healthy Weights - Pennine Acute      | 30       | Feb-14  | F    |
| 13 Seetec                                              |               | Jul-14  |                                      |          |         |      |
| 14 Middleton Jobcentre                                 |               | Jun-10  | Former drop-in sessions              | Nos      | Started | Type |
| 15 Living Well - Big Life Group                        |               | Jan-15  | Manchester Credit Union              | 50       | Feb-13  | 2xW  |
| 16 Hopwood Hall College - NLDC                         |               | Jul-11  | Memory wellbeing café                | 39       | Jan-11  | M    |
| 17 RBUF - middleton Forum                              |               | Mar-14  | Healthwatch                          | 8        | Nov-13  | M    |
| 18 Heart Start Volunteers - Resuscitation              |               | Jun-13  | Listening Post                       | 25       | Jul-12  | W    |
| 19 Hopwood Hall College WE & com learn                 |               | Jun-11  | GM probation                         | 40       | May-13  | W    |
| 20 Xavarian College - WE                               |               | Nov-12  | National Careers Service             | 100      | Mar-13  | W    |
| 21 Bury College - WE                                   |               | Jun-13  | Poetry group                         | 12       | Feb-14  | M    |
| 22 Manchester College                                  |               | Jun-14  | Health trainers                      | 50       | Oct-10  | Adh  |
| 23 Middleton Technology School - WE                    |               | Jun-15  | HMRG                                 | 300      | May-11  | 2xW  |
| Partnerships started in each year                      | yr            | no      | British Heart Foundation nurses      | 8        | Jan-13  | W    |
|                                                        | 2010          | 1       | Women Aglow                          | 30       | Mar-11  | M    |
|                                                        | 2011          | 1       | Voices 4 Wellbeing (now Healthwatch) | 10       | Oct-10  | Adh  |
|                                                        | 2012          | 5       | Connexions (now Positive Steps)      | 300      | Oct-12  | 2xW  |
|                                                        | 2013          | 6       | Psychological Therapies - Pennine Ca | 18       | Aug-11  | Sess |
|                                                        | 2014          | 5       |                                      |          |         |      |
|                                                        | 2015          | 2       |                                      |          |         |      |



**Outcome 5 - Health, Mental health and wellbeing indicators**

| Nos  | Regular social and interest groups/activities | Type            | Nos of wellbeing events/activities        |     |                 |
|------|-----------------------------------------------|-----------------|-------------------------------------------|-----|-----------------|
| 300  | HMRG                                          | May 11 - Mar 14 | Feel more positive                        | 60  | Jan 14 - Jun 15 |
| 360  | Art                                           | Feb-12 2xW      | Cooking                                   | 40  | Adh             |
| 120  | Knit and natter                               | May-13 W        | Completion of learn my way health courses |     |                 |
| 50   | Who let the dads out                          | Jun-11 M        | all                                       | 128 |                 |
| 250  | Card making                                   | Jun-10 W        | Apr 13 - Mar 14                           | 32  |                 |
| 170  | photography                                   | Jul-12 W        | Apr 14 - Mar 15                           | 37  |                 |
| 15   | textiles                                      | Jun-15 W        | Mar 15 - Oct 15                           | 59  |                 |
| 6    | music matters                                 | Sep-15 W        | Visitor feedback                          |     |                 |
| 12   | poetry                                        | Feb-14 M        |                                           | %   |                 |
| 50   | Wed with friends                              | Sep-14 W        | Increased confidence                      | 55  |                 |
| 50   | cooking                                       | Sep-11 Adh      | Feel more hopeful                         | 40  |                 |
| 150  | Social group - Friday                         | Apr-12 W        | Feel less isolated                        | 40  |                 |
| 1533 |                                               |                 | Improved wellbeing                        | 37  |                 |
|      |                                               |                 | Developed new interests                   | 35  |                 |
|      |                                               |                 | Improved health                           | 17  |                 |
|      |                                               |                 | Improved mental health                    | 13  |                 |
|      |                                               |                 | Made new friends and contacts             | 67  |                 |
|      |                                               |                 | Changed their lives                       | 22  |                 |
|      |                                               |                 | Had a good experience from their visit    | 97  |                 |

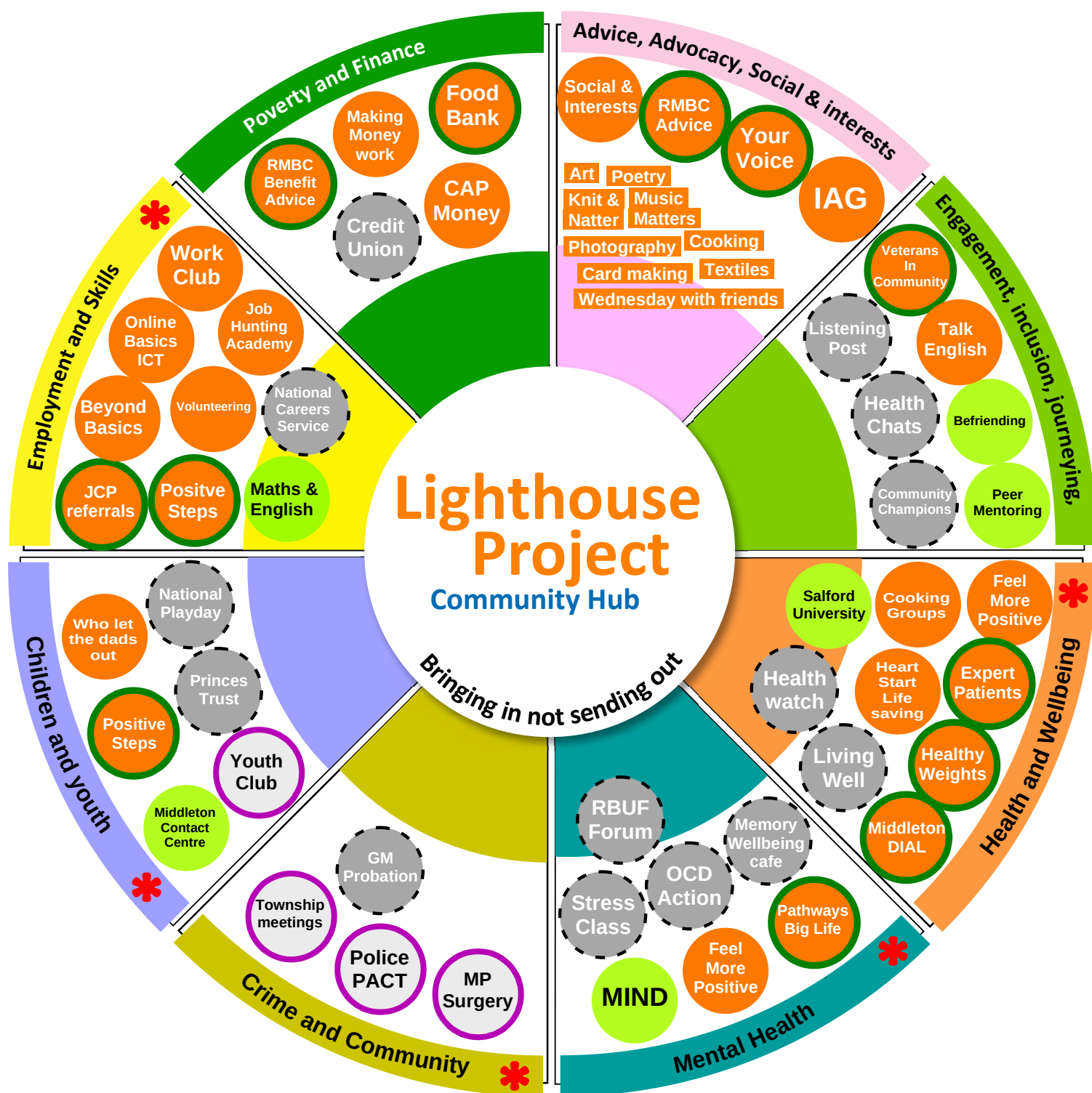
**Outcome 6 - Finance and Food poverty indicators**

| Completed an online money course or cap money |                  |       | Visitor feedback            |     | % |
|-----------------------------------------------|------------------|-------|-----------------------------|-----|---|
|                                               | all              | 75    | Felt supported and welcomed | 99  |   |
|                                               | 2011             | 14    | Recommend ot others         | 99  |   |
|                                               | 2012             | 10    | Would use us again          | 100 |   |
|                                               | 2013             | 13    | Came for help and advice    | 38  |   |
|                                               | 2014             | 14    | Needs were listened to      | 97  |   |
|                                               | 2015             | 24    |                             |     |   |
| People supported by the foodbank              |                  |       | Participated in cooking     |     |   |
|                                               | all              | 1,190 | all                         | 40  |   |
|                                               | June 12 - May 13 | -     | June 12 - May 13            | -   |   |
|                                               | June 13 - May 14 | -     | June 13 - May 14            | -   |   |
|                                               | June 14 - May 15 | 1,190 | June 14 - May 15            | 40  |   |



# The Lighthouse Project

Community Hub service model



*we inspire, we plant, we nurture, we encourage, we build... we welcome and we support so **you** achieve...*

## KEY to activities at the Lighthouse Project

- IAG: Activities we currently offer
- Healthy Weights: Activities others currently offer
- Memory Wellbeing cafe: Activities we used to offer & could be renewed
- Social & Interests: Activities/links we are exploring
- Police PACT: New links we could develop
- GM Devolution Health & Social Care Priorities



Warwick Mill, Oldham Road, Middleton, M24 1AZ

Tel: 0161 643 1163 [lighthouseproject.org.uk](http://lighthouseproject.org.uk)

[/lighthouseprojectm24](https://www.facebook.com/lighthouseprojectm24) [@lighthouseM24](https://twitter.com/lighthouseM24)

## Appendix 5 - Lighthouse Project - Visitor Survey May 2015 Results summary

| Q | Reasons people visited       | %age  | Ranking |
|---|------------------------------|-------|---------|
| 1 | Use the internet             | 53.8  | 1       |
| 1 | Create or amend a CV         | 50.5  | 2       |
| 1 | Universal Jobmatch           | 48.4  | 3       |
| 1 | Online job hunting/seeking   | 47.3  | 4       |
| 1 | Use email                    | 44    | 5       |
| 1 | For help and advice          | 37.6  | 6       |
| 1 | Online Basics                | 36.5  | 7       |
| 1 | Printing                     | 36.5  | 8       |
| 1 | Learn about computers        | 33.3  | 9       |
| 1 | For socail activities        | 29    | 10      |
| 1 | Attending training           | 24.7  | 11      |
| 1 | Just to spend time           | 23.6  | 12      |
| 1 | Visit a partner organisation | 18.2  | 13      |
| 1 | A location to meet           | 11.8  | 14      |
| 1 | Wellbeing activities         | 10.75 | 15      |
| 1 | Scanning                     | 10.7  | 16      |
| 1 | Work Club                    | 7.5   | 17      |
| 1 | Attend a drop-in             | 6.45  | 18      |
| 1 | Card making                  | 6.45  | 19      |
| 1 | Who let the dags out         | 5.3   | 20      |
| 1 | Art Classes                  | 4.3   | 21      |

| Q | What changes have occurred | %age  | Ranking |
|---|----------------------------|-------|---------|
| 5 | Made new friends/contacts  | 67.4  | 1       |
| 5 | Learnt new skills          | 60.9  | 2       |
| 5 | Increased confidence       | 55.4  | 3       |
| 5 | Able to look for work      | 55.3  | 4       |
| 5 | Able to use the internet   | 52.1  | 5       |
| 5 | Encouraged to learn more   | 43.8  | 6       |
| 5 | Learnt to use a computer   | 42.4  | 7       |
| 5 | Feel more hopeful          | 40.2  | 8       |
| 5 | Less isolated              | 40.2  | 9       |
| 5 | Encouraged to volunteer    | 40.2  | 10      |
| 5 | Improved wellbing          | 36.9  | 11      |
| 5 | New interests              | 34.7  | 12      |
| 5 | Changed my life            | 21.7  | 13      |
| 5 | Improved health            | 17.4  | 14      |
| 5 | Improved mental health     | 13.04 | 15      |

| Q | How did you hear about us  | %age | Ranking |
|---|----------------------------|------|---------|
| 2 | Friend/word of mouth       | 39.7 | 1       |
| 2 | Jobcentre                  | 31.1 | 2       |
| 2 | Passing by                 | 15   | 3       |
| 2 | Other                      | 10.7 | 4       |
| 2 | Local publicity/Social/Web | 2.1  | 5       |
| 2 | Another organisations      | 1    | 6       |

| Q | Age range | %age | Ranking |
|---|-----------|------|---------|
| 3 | 45-64     | 60.2 | 1       |
| 3 | 25-44     | 20.4 | 2       |
| 3 | 65-74     | 11.8 | 3       |
| 3 | <25       | 4.3  | 4       |
| 3 | 75+       | 3.2  | 5       |

| Q | Gender | %age | Ranking |
|---|--------|------|---------|
| 4 | Male   | 58   | 1       |
| 4 | Female | 42   | 2       |

| Q | Beneficiary experience/indicators | %age | Ranking |
|---|-----------------------------------|------|---------|
| 6 | Felt supported & welcomed         | 98.9 | 1       |
| 6 | Good experience of visit          | 96.6 | 2       |
| 6 | Needs were listened to            | 96.5 | 3       |
| 6 | Needs were met                    | 65.4 | 4       |
| 6 | Are LHP services needed in M24    | 98.9 |         |
| 6 | Can you input into their work     | 81.5 |         |
| 6 | Should LHP continue               | 100  | 1       |
| 6 | Would you use LHP again           | 100  | 1       |
| 6 | Would you recommend LHP to other  | 98.8 | 2       |
| 6 | Would you miss LHP services       | 97.6 | 3       |
| 6 | Encouraged to learn new skills    | 81.6 | 1       |
| 6 | Helped looking for work           | 79.1 | 2       |
| 6 | Helped improve job hunting skills | 73.6 | 3       |
| 6 | Helped learn computer skills      | 71.8 | 4       |
| 6 | Rely on LHP internet access       | 56.1 | 1       |
| 6 | Have internet at home             | 53.6 | 2       |



## Appendix 6 - Lighthouse Project Partner Organisations consultation – Sept 15

### Organisations responding:

- Veterans in the Community – Tony Stubbs
- Together Your Voice Advocacy – Advocate
- Positive Steps – Several advisors
- Burnside Community Centre – Community Centre
- RMBC revenue & Benefits service – Suzanne Moss, advisor
- Pennine Acute – Healthy weights team

Date: 6<sup>th</sup> Oct 2015



### A. How would you describe what we do? Your view of what we do.

1. A community hub where people can access a range of services
2. A 'One Stop' drop-in to support residents of Middleton to access computer courses, health and wellbeing sessions, creative arts and crafts, referrals to specialised agencies – Advocacy, CAB etc. and a foodbank distribution centre.
3. A community focussed organisations that supports needs of local people
4. A home for lots of exciting and additional creative projects and activities.
5. LHP is a fantastic 'Community Hub' resource.
6. It is also an access point for the food bank and it's an essential part of the Middleton community and I'm sure it's seen as a life line by the regulars who attend and volunteer there.
7. A place to refer people to in a crisis.
8. A safe space for a 'brew and a chat'
9. You help people with all kinds of issues, training, queries and needs
10. The centre is welcoming to everyone, it is very inclusive.
11. The LHP is a 'constant' for some people who may have chaotic lives and a necessary 'grounding' point if they reach crisis point.

12. A strong focus on digital, IT and employability skills and moving people closer to the work place
13. The centre provides essential free internet access to all its users
14. IT is easy accessible for users in the centre as I see many computer terminals.
15. You provide courses for all people to help with using computers for job search and lots of other social groups use the centre to meet.
16. The Lighthouse Project helps people search for work and run employability courses.
17. A place of training. Lots of scope and flexibility of service
18. You do lots for individuals, offering support, activities, social interaction, foodbank, support and courses
19. I am aware that courses such as photography and art are run from the Centre.
20. You are able to chat with people and offer a listening ear
21. You help build confidence of people and relationships
22. A great place to begin volunteering
23. It helps local people by providing them with voluntary work.
24. People with Mental health and disabilities regularly get help from members of staff
25. You provide free food/snacks and refreshments for visitors who don't eat during the day
26. LHP workers are friendly, helpful and knowledgeable about the wider resources in the Middleton area giving service users the confidence to access their service.
27. Just knowing that there is somebody there to listen and direct to the best supporting agency or service can be pivotal for the wellbeing of the service user in crisis
28. It helps many of the most vulnerable members of the Middleton community.
29. Help is always on hand for anyone struggling.
30. A close working relationship with other agencies and organisations
31. The project works in partnership with others e.g. The FoodBank, advice and information sessions run by RMBC.
32. Always looking for other agencies/organisations to hold various sessions in the Lighthouse
33. A flagship service within the town

34. From my travels throughout the Borough I would say there is no other equivalent place in Middleton, Heywood or Rochdale
35. A professional and well run service
36. Always positive in ways of helping people
37. Always encouraging
38. They provide a warm and safe environment for all users.
39. The needs met through the work are very extensive

### B. What do you think about our work? How you see us and our work

1. LHP is a necessary community and professional resource – as a partner organisation I feel strongly that together we are working towards a more inclusive and connected Middleton with focus on supporting those in most need, addressing issues of deprivation and isolation in order to encourage positive wellbeing and prevention from further decline in mental, emotional or physical health
2. You are willing to work with external groups and other organisations and allow them to do their thing in a shared space
3. I think the work of the Lighthouse Project is needed within Central Middleton as it meets a need that other groups/organisations can't reach because of their location, resources etc.
4. I think the work that you carry out is an essential community hub. Providing job seekers with the knowledge and equipment needed for successful searches.
5. I think having the Lighthouse Project is of great benefit to the whole area. In areas such as the Food Bank they manage – other areas across the borough could learn a lot as their work in this area is wonderful
6. I believe that much of what is available to service users is essential support, i.e foodbank, use of computers for statutory job search and basic IT skills
7. The work is essential as clients are able to use the computers there for job search which we all know has become even more important with regards to benefit claims.
8. You help people avoid isolation, get them out of the house and stops/reduces damaging behaviours, e.g drinking and drugs
9. Workers and volunteers are always on hand to help with any queries and there are a range of companies who use the centre to see clients – this means that workers and service users get to know about local initiatives
10. The community of Middleton appreciate the facility as we regularly see the same faces all enjoying themselves.
11. I personally believe it is fantastic what the Lighthouse Project does for people and how it empowers people
12. The work done here is invaluable and greatly needed
13. I've always felt welcomed as a worker and a person in my own right there.
14. I have seen members of staff helping people make CV's and helping those that have newly arrived in the area.
15. It is a brilliant service that meets the needs of people and veterans
16. Offering a variety of support and activities
17. You are open to all ages and backgrounds
18. The Art on display e.g. designed by people with disabilities is inspiring and motivational to others
19. Funding isn't always easy to obtain but they are always trying whatever they can to improve and progress what is already a very good service

### C. What barriers do the people your organisation work with face?

1. People can face problems with IT equipment and gaining access to advice because they have never used a computer
2. I think people have barriers such as low employability skills, benefit claimants or low income, people with learning difficulties, people with no IT skills.
3. Unemployment & long term unemployment
4. Difficulty accessing services due to:-  
anxiety, isolation, previous refusal, discrimination and lack of understanding around mental health issues, a dwindling community resource base due to funding
5. Low education attainment / learning difficulties or disabilities / young parents / social exclusion / youth offending / drugs and alcohol / communication issues / low confidence / child sexual exploitation / multi-agency working / social services involvement / family issues - anything and everything that can affect a person's life

6. Low skilled, often with no reading or writing skills
  7. Low educational attainment
  8. Lack of qualifications/training
  9. Many will have little or no qualifications
  10. Lack of job opportunities that fit into their skill sets.
  11. Lack of statutory services available
  12. There are people with offending backgrounds and lack of education in English and Maths.
  13. People need help and support to apply for benefits and get advice
  14. Low household incomes; dependant on state benefits
  15. Poverty and financial woes
  16. Finance and debt, including council tax issues
  17. Family issues
  18. Physical and mental health problems
  19. Mental and physical health concerns
  20. Mental health issues – post traumatic stress, psychological issues, confidence, self-esteem
  21. Disabilities, mental and physical
  22. Lack of confidence
  23. Social isolation
  24. Many of the Middleton wards are classed as deprived.
  25. Language difficulties or understanding forms/questions
- D. How do we help to reduce/remove these barriers?**
1. It gives individuals dignity and opportunity to access support and gain skills to help themselves
  2. Building people up and making them feel valued
  3. By providing open access services
  4. Adopting a non-judgemental and inclusive approach
  5. People feel welcomed when they go into the Lighthouse Project even if they just start off having a brew with others then they start to come more regularly and open up and start exploring their illnesses, problems and needs
  6. Offering immediate, short term and long term areas of support
  7. The centre empowers people to make informed choices and has a positive impact on them and their lives
  8. It gives young people the opportunity and resource to be empowered to help themselves
  9. Providing employability training
  10. Many people have access to IT basic courses.
  11. By offering access to training courses
  12. You allow free access to computers and the internet which is essential for our work.
  13. The Lighthouse Project enables those in poverty to find refuge there
  14. Staff are very helpful to help centre users navigate the IT systems.
  15. Young people use our service for computer access to search and apply for vacancies, to compile or update their CV, cover letter or use the internet for other job related information
  16. Courses are offered to build skills for employment, e.g. Interview skills and voluntary work within the centre helping in the café area.
  17. Giving advice, guidance and support on a range of issues
  18. I have seen the volunteers grow in self-esteem, confidence and communication skills from when the first started using the centre.
  19. Including beneficiaries in decision making with the services aimed at supporting them
  20. You are on hand to help with any issues
  21. You are on hand to help with any queries we may have to help our clients
  22. As described in the first section LHP workers go a long way to support people to feel comfortable in the environment which encourages confidence and a raised level of self-esteem.
  23. You give our organisation a relaxed and informal place to meet up with our clients,
  24. LHP provides service users with an appropriate space to talk, be listened to and then the worker acts appropriately and professionally to move things forward for the individual.

25. Gold Dust in the lives of people who may have been pushed from pillar to post without receiving the help and support they need
26. By offering Innovative projects
27. By giving people activities to do
28. Providing somewhere to go – a safe place
29. Mixing with a variety of people and other social integration
30. You have strong connections in the community.
31. The Lighthouse tries to help and refer people onto other agencies and service when needed
32. Through joint activities and partnership work
33. We can meet up with other local organisations within The Lighthouse,
34. Without this help some people would be no further on and would be totally isolated and stranded

**E. How do you find working with us?**

1. Having worked in the voluntary sector for over 10 years in the Middleton area, I'm always very impressed by the delivery of service within the Lighthouse Project and wouldn't hesitate to work more in partnership in the future
2. I always find working at the Lighthouse welcoming and we are provided with equipment and access to the internet via Wifi.
3. Always a pleasure to arrive at LHP and get a warm welcome, a cup of coffee and a necessary catch up about regional and national issues affecting our respective roles within the community – thank you, it's very much appreciated
4. My colleague and I enjoy coming every fortnight to do our advice session as we feel we are helping in some small way
5. We have a good relationship with the staff and volunteer team and we share information, advice and ideas to further improve things for people using the service
6. I find all members of the Lighthouse team to be friendly, informed and supportive of our service
7. I have found working with the Lighthouse Project in the Food Bank scheme really pleasant, straight forward, professional and practical.
8. It provides the young people we interview with a confidential space with good central access to a facility local to the Middleton people
9. I find the work of the Lighthouse Project is excellent
10. You are willing to help and support people and offer advice and encouragement
11. You are approachable and supportive
12. You provide a mixture of groups and organisations in the Lighthouse hub
13. You support VIC activities and refer new clients to our services and offer joint promotion/cross referrals
14. You are welcoming of everyone

**F. What value is this to you?**

1. It is of great value to us as we have the perfect 'community place' to hold our advice sessions and lots of the regulars will now come to us for any advice as they feel comfortable seeing us as they know who we are
2. It allows our organisations to have a local access point and base for our service and our beneficiaries are able to use more facilities that we provide
3. Partnership work is now vital for all organisations, not only to avoid duplication but also for sustainability.
4. Having friendly, professional support from a partner agency makes my work easier to manage as I feel assured of the mutual respect which in turn gives me the confidence to support community members through what can sometimes be very complex issues
5. All organisations need to pull resources, skills and knowledge together to provide a well-rounded service to the people they serve. So to have a local organisation like the Lighthouse Project which we could work with is very reassuring and of much value in such difficult social and economic times
6. You provide us with an outreach venue and resources that we are able to use in the support of local veterans who are trying to reconnect with civilian life
7. More client engagement
8. The value for Positive Steps is this locality is that the young people find it very easy to travel to.
9. You allow us to base some of our activities in your centre

10. It allows our service to have a local access base for our service users to use
11. We have job satisfaction as we help people with housing benefit and council tax support, free school meals and other queries which is part of our remit
12. Better working life!
13. I have a confidential office to interview young people
14. As a worker in a front line service it is invaluable.
15. The Lighthouse Project is a valuable work

**G. Is there anything else could we do to improve our services/offer?**

1. Keep progressing and looking for opportunities to expand and develop what you do
2. Continue doing the good work and maybe increase the number of services to provide expanded opportunities for people
3. I think all that you do is wonderful and you help so many people on a daily basis
4. Because of the central town location most people in the town would find your services more accessible than coming to Langley or Boarshaw etc.
5. Perhaps advertise sessions/activities a bit more and/or attend local partnership meetings, community event days etc. within the different areas of Middleton.
6. Having a more visible presents within these areas would still be of benefit because people from these areas go to central Middleton all the time.
7. It would be good to invite local employers if possible, to present to locals the skills they are looking for as a company. A representative from the JCP to help promote jobs they have come across
8. In my view the proposed move to sustainable, well maintained premises will support LHP to feel even more embedded and secure as a fabulous resource in the community
9. You could consider organising days out or outside activities for visitors, such as walking, local heritage trails, going to the park, etc
10. Allowing the veterans to fundraise for some of their activities
11. Increase opportunity for service users to comment / feedback on their feelings about the services at the Lighthouse, a comments box perhaps?

**H. Any other comments – use additional sheets if required.**

1. It's a unique and special project which is very much needed and relied upon
2. I think the light house project is an essential service for the community of Middleton
3. On behalf of the Burnside Centre I wish the Lighthouse Project the very best in all their funding endeavours.

## Appendix 7 - Petition of Support



During August – October 2015

we carried out a consultation with the general public in and around Middleton to raise awareness about:

1. A notice to quit that we had received requiring relocation of the Lighthouse Project and its associated activities into new premises, and
2. To find out what they thought about our work and its value to them, their friends and family.

The petition was publicised in the local press and via online news sites and our own websites. In total we have collected supportive signatures from 900 people.

The comments below are taken from the online petition, in date order, and reflect how people view and value the work that we do, they include past and present users of the Lighthouse Project, volunteers, and those who have not yet used our services but have heard of the work that we do.

This is the petition wording

**“I/we support the work of the Lighthouse Project, Middleton Central Foodbank, Middleton Dial & Inspire Middleton.**

**They provide vital community services and in the light of pending eviction from**

**Warwick Mill they should be helped to stay or to find a new home and be supported**

**financially to continue their work.”**

**Name:** Richard Morley **Date:** 28/08/2015 18:45  
**Comment:** The light house has provided an essential hub for countless people in the Middleton and local areas. The locality & support the light house provides has enriched many lives of local people who otherwise would be required to fend for themselves.

**Name:** Ellie Morley **Date:** 28/08/2015 19:04  
**Comment:** The Lighthouse should be staying where it's meant to be. In the heart of the community.

**Name:** Debbie sharples **Date:** 28/08/2015 19:04  
**Comment:** Provides so much for the community. It needs to remain open.

**Name:** Kyle Heapy **Date:** 28/08/2015 19:09  
**Comment:** Why not set up a crowdfund to help with a move if worse comes to worst. Most Middletonians know the great work that the Lighthouse does!

**Name:** Benny Mudzingwa **Date:** 28/08/2015 19:13  
**Comment:** The lighthouse is typical of the timely projects needed in these times of austerity. The volumes of diverse groups who have been supported through this project is incomparable. With thresholds for support raised so high, there are countless needy people who have accessed much needed help through the lighthouse. The strategic location of the Lighthouse makes it a beacon of light for the deprived diverse community of Middleton.As a Social Worker I recommend this project as a viable and necessary facility for facilitating training and access to agencies to promote emancipation and liberation of oppressed individuals.

**Name:** Gill cisse **Date:** 28/08/2015 19:31  
**Comment:** I hope you get somewhere to continue your great work for the community, or stay put!

**Name:** Susan Robertson **Date:** 28/08/2015 19:39  
**Comment:** I will support in any way I can we can t loose these services

**Name:** Michael Morley **Date:** 28/08/2015 19:55  
**Comment:** keep it open it helps a lot of people

**Name:** Katherine owen **Date:** 28/08/2015 20:40  
**Comment:** Such a needed place by the community

**Name:** Grace Semp **Date:** 28/08/2015 20:47  
**Comment:** The Light House Project goes above and beyond to help, support and nourish our community. The Light House needs a large base in the heart of the town to continue to serve the community. I support this petition and urge others to do the same.

**Name:** Tom Yates **Date:** 28/08/2015 20:55  
**Comment:** The lighthouse provides services helping local people by providing learning and community services which is essential to Middleton. Thanks Tom

**Name:** Carole Susan Hill **Date:** 28/08/2015 21:04  
**Comment:** It's so unjust they should be allowed to stay and to continue with the good work they do supporting and feeding so many needy people

**Name:** Janet Heap **Date:** 28/08/2015 17:48  
**Comment:** They are doing a wonderful service for the needy folks in Middleton, please give them a home so they can continue this vital work - Thankyou!

**Name:** Dawn Roach **Date:** 28/08/2015 17:54  
**Comment:** Please help keep this fantastic service where it is needed!! Where the people who require the services are able to get to.

**Name:** Colin Lloyd **Date:** 28/08/2015 18:15  
**Comment:** A vital part of our community needs to continue with my full support

**Name:** Peter Lloyd **Date:** 28/08/2015 18:20  
**Comment:** The lighthouse is a very valuable part of the community

**Name:** Andrew Stott **Date:** 28/08/2015 18:28  
**Comment:** Please keep this worth while resource it has helped so many people who would have otherwise had no one to turn too. The work Carl and his team have done is nothing short of miraculous

**Name:** Cath Stott **Date:** 28/08/2015 18:30  
**Comment:** I wholeheartedly support the lighthouse project, their work is central to the middleton community. They have helped so many people in so many ways - middleton needs this place!!



|                                                                                                                                                                                                                                                                                                                                                   |                               |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| <b>Name:</b> Debbie Whittle                                                                                                                                                                                                                                                                                                                       | <b>Date:</b> 28/08/2015 21:16 |
| <b>Comment:</b> An important part of the community offering help to those in need. The lighthouse needs to stay open!                                                                                                                                                                                                                             |                               |
| <b>Name:</b> Hayley Gudgin                                                                                                                                                                                                                                                                                                                        | <b>Date:</b> 28/08/2015 22:49 |
| <b>Comment:</b> It's time to SUPPORT projects like this not make it harder for them and the community they serve                                                                                                                                                                                                                                  |                               |
| <b>Name:</b> Dillon Liptrot                                                                                                                                                                                                                                                                                                                       | <b>Date:</b> 29/08/2015 05:43 |
| <b>Comment:</b> The Lighthouse project, over the years, has turned into a integral cog in the machine which is Middleton. The liquid passion which runs 's through the veins of every person that works here is awe-inspiring. Such a substantial loss would devastate so many people, making this a critically needed charity.                   |                               |
| <b>Name:</b> Joanna Gardner                                                                                                                                                                                                                                                                                                                       | <b>Date:</b> 29/08/2015 05:46 |
| <b>Comment:</b> We need more projects like Lighthouse. Owners of the building, you should feel proud and honoured to have them on your premises. Keep them there!                                                                                                                                                                                 |                               |
| <b>Name:</b> Maria McFarlane                                                                                                                                                                                                                                                                                                                      | <b>Date:</b> 29/08/2015 06:53 |
| <b>Comment:</b> In todays climate, with so many people needing these services, it is madness to upheave them. Local people rely on them. They are invaluable.                                                                                                                                                                                     |                               |
| <b>Name:</b> Carol Pye                                                                                                                                                                                                                                                                                                                            | <b>Date:</b> 29/08/2015 07:21 |
| <b>Comment:</b> This community needs this charity. It has supported and helped many people who are struggling to cope in today's cut throat world. Without the lighthouse more people of Middleton would be without jobs , able to use a computer so they don't get sanctioned and in some cases fed. This is not a luxury it is a vital service. |                               |
| <b>Name:</b> Caroline Lloyd                                                                                                                                                                                                                                                                                                                       | <b>Date:</b> 29/08/2015 07:41 |
| <b>Comment:</b> This project is an invaluable source of support & practical help for people in our town of Middleton. Much practical work has been carried out in the building to make it user friendly & its location is very important for accessibility to all in Middleton                                                                    |                               |
| <b>Name:</b> Michelle Lee                                                                                                                                                                                                                                                                                                                         | <b>Date:</b> 29/08/2015 07:49 |
| <b>Comment:</b> This is a much needed and great resource for the town and needs to be supported                                                                                                                                                                                                                                                   |                               |
| <b>Name:</b> Darren Moore                                                                                                                                                                                                                                                                                                                         | <b>Date:</b> 29/08/2015 08:01 |
| <b>Comment:</b> We need this in the community                                                                                                                                                                                                                                                                                                     |                               |
| <b>Name:</b> Nikkie                                                                                                                                                                                                                                                                                                                               | <b>Date:</b> 29/08/2015 08:04 |
| <b>Comment:</b> A community project, supporting people to seek employment, learn new skills, tackle their depression by getting out and doing something that makes them feel good. Build confidence/self esteem. A future that supports the government having less people on benefits it's easy to locate.                                        |                               |

|                                                                                                                                                                                                                                                                              |                               |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| <b>Name:</b> Pam Semp                                                                                                                                                                                                                                                        | <b>Date:</b> 29/08/2015 08:08 |
| <b>Comment:</b> The Lighthouse is a life line to many local people . There is no place like it. Thousands of people have been helped and supported yo turn their lives around because of the Lighthouse. It is vital we continue in the centre of Middleton.                 |                               |
| <b>Name:</b> Robert Ingham                                                                                                                                                                                                                                                   | <b>Date:</b> 29/08/2015 08:30 |
| <b>Comment:</b> Keep up this amazing work. Hope you get to your goal.                                                                                                                                                                                                        |                               |
| <b>Name:</b> Carole Cormack                                                                                                                                                                                                                                                  | <b>Date:</b> 29/08/2015 08:46 |
| <b>Comment:</b> This is a wonderful resource for people in need. Amazing things have been achieved and it would be crime to have this place shut down, so please everyone sign up. You can see the wonderful world they do on the web.                                       |                               |
| <b>Name:</b> Matt Booth                                                                                                                                                                                                                                                      | <b>Date:</b> 29/08/2015 08:51 |
| <b>Comment:</b> Vital for the community that the lighthouse project stays open                                                                                                                                                                                               |                               |
| <b>Name:</b> Jose Moron                                                                                                                                                                                                                                                      | <b>Date:</b> 29/08/2015 10:50 |
| <b>Comment:</b> Well it does better job than the jobcentre and more helpful                                                                                                                                                                                                  |                               |
| <b>Name:</b> Debbie Ratcliffe                                                                                                                                                                                                                                                | <b>Date:</b> 29/08/2015 11:31 |
| <b>Comment:</b> The people of Middleton need the support of the Lighthouse. Please let them stay.                                                                                                                                                                            |                               |
| <b>Name:</b> Eileen Marshall                                                                                                                                                                                                                                                 | <b>Date:</b> 29/08/2015 11:45 |
| <b>Comment:</b> The Lighthouse Project and the other services that are offered in conjunction with them are a vital resource for the people of Middleton. The location is ideal. It would be so sad to see them having to move.                                              |                               |
| <b>Name:</b> James Lloyd                                                                                                                                                                                                                                                     | <b>Date:</b> 29/08/2015 11:45 |
| <b>Comment:</b> The place helps people and is all in all a great place.                                                                                                                                                                                                      |                               |
| <b>Name:</b> Carolyn Chafer                                                                                                                                                                                                                                                  | <b>Date:</b> 29/08/2015 12:00 |
| <b>Comment:</b> I am a volunteer at The Lighthouse. The amount and suitability of the space and the excellent location will be very difficult to replicate if the project is forced to move.                                                                                 |                               |
| <b>Name:</b> Teresa Ostasz                                                                                                                                                                                                                                                   | <b>Date:</b> 29/08/2015 12:55 |
| <b>Comment:</b> This project is a lifeline for so many people, it helps so many, it would be devastating to lose it.                                                                                                                                                         |                               |
| <b>Name:</b> Margaret Burgess                                                                                                                                                                                                                                                | <b>Date:</b> 29/08/2015 13:44 |
| <b>Comment:</b> It is vitally important that the work provided by these charities continues. If they are unable to continue helping people in their current premises then somewhere suitable must be provided. Many people benefit and need the help of these organisations. |                               |
| <b>Name:</b> Margaret Dixon                                                                                                                                                                                                                                                  | <b>Date:</b> 29/08/2015 13:56 |
| <b>Comment:</b> These vital works should be allowed to continue. So many are being helped in lots of different ways.                                                                                                                                                         |                               |
| <b>Name:</b> Roy Taylor                                                                                                                                                                                                                                                      | <b>Date:</b> 29/08/2015 14:44 |
| <b>Comment:</b> Good luck with this Carl, it's a project that well deserves support.                                                                                                                                                                                         |                               |



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| <b>Name:</b> Janet Roach                                                                                                                                                                                                                                                                                                                           | <b>Date:</b> 29/08/2015 16:13 |
| <b>Comment:</b> The lighthouse is a lovely space to be in it is really helpful keep up the good work.                                                                                                                                                                                                                                              |                               |
| <b>Name:</b> Carol Lowry                                                                                                                                                                                                                                                                                                                           | <b>Date:</b> 29/08/2015 19:31 |
| <b>Comment:</b> i am so proud to be a part of the foodbank section as a volunteer. will do all in my power to keep the lighthouse and foodbank going.                                                                                                                                                                                              |                               |
| <b>Name:</b> June Faulkner                                                                                                                                                                                                                                                                                                                         | <b>Date:</b> 29/08/2015 21:22 |
| <b>Comment:</b> This is an extremely valued commodity in the Middleton area. I along with various friends of mine have been through a lot in our private lives, , and being able to get together in a friendly and relaxed atmosphere has helped us a great deal. I have also noticed how many others have benefited by coming on a regular basis. |                               |
| <b>Name:</b> James Pate                                                                                                                                                                                                                                                                                                                            | <b>Date:</b> 30/08/2015 07:00 |
| <b>Comment:</b> A valuable service we do not want to lose.                                                                                                                                                                                                                                                                                         |                               |
| <b>Name:</b> Jacqui                                                                                                                                                                                                                                                                                                                                | <b>Date:</b> 30/08/2015 09:27 |
| <b>Comment:</b> please keep this going, they do a great deal for the community                                                                                                                                                                                                                                                                     |                               |
| <b>Name:</b> Janice Glynn                                                                                                                                                                                                                                                                                                                          | <b>Date:</b> 30/08/2015 09:33 |
| <b>Comment:</b> The teams are wonderful people who help support and encourage so many in our community. Please help to find a way to stay or to find a new home. We can't sit back and let all this good work go.                                                                                                                                  |                               |
| <b>Name:</b> Bob Whittaker                                                                                                                                                                                                                                                                                                                         | <b>Date:</b> 30/08/2015 09:34 |
| <b>Comment:</b> Services like this more than ever need support. Don't make life more difficult for them.                                                                                                                                                                                                                                           |                               |
| <b>Name:</b> Tina bennion                                                                                                                                                                                                                                                                                                                          | <b>Date:</b> 30/08/2015 09:36 |
| <b>Comment:</b> About time people in authority step back and take a really good look at this project. it's support for local people and stop looking if ways to stop funding at the cost of helping a person in the community                                                                                                                      |                               |
| <b>Name:</b> Gaynor Clark                                                                                                                                                                                                                                                                                                                          | <b>Date:</b> 30/08/2015 09:40 |
| <b>Comment:</b> You never fail to undo what's good for the community. It is a much needed and valuable service that should stay put for all the right reasons.                                                                                                                                                                                     |                               |
| <b>Name:</b> Lisa Lane                                                                                                                                                                                                                                                                                                                             | <b>Date:</b> 30/08/2015 09:43 |
| <b>Comment:</b> This is a much needed local amenity that needs to be saved                                                                                                                                                                                                                                                                         |                               |
| <b>Name:</b> Peter Gilmartin                                                                                                                                                                                                                                                                                                                       | <b>Date:</b> 30/08/2015 09:52 |
| <b>Comment:</b> They should get all the support and financial help required                                                                                                                                                                                                                                                                        |                               |
| <b>Name:</b> Brian Dempsey                                                                                                                                                                                                                                                                                                                         | <b>Date:</b> 30/08/2015 09:54 |
| <b>Comment:</b> Vital work, needs support.                                                                                                                                                                                                                                                                                                         |                               |
| <b>Name:</b> Pat Barr                                                                                                                                                                                                                                                                                                                              | <b>Date:</b> 30/08/2015 10:00 |
| <b>Comment:</b> Too valuable for Middleton to lose!!                                                                                                                                                                                                                                                                                               |                               |

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| <b>Name:</b> Ann Partington                                                                                                                                                                               | <b>Date:</b> 30/08/2015 10:06 |
| <b>Comment:</b> This project is vital to the community it has been a great help to so many people,                                                                                                        |                               |
| <b>Name:</b> David Kay                                                                                                                                                                                    | <b>Date:</b> 30/08/2015 10:20 |
| <b>Comment:</b> This is a valuable community service which must be allowed to continue.                                                                                                                   |                               |
| <b>Name:</b> Zoe smith                                                                                                                                                                                    | <b>Date:</b> 30/08/2015 10:21 |
| <b>Comment:</b> Helped my son find the perfect job and turn his life around.                                                                                                                              |                               |
| <b>Name:</b> J. Royle.                                                                                                                                                                                    | <b>Date:</b> 30/08/2015 10:22 |
| <b>Comment:</b> It would be a shame if this organisation had to close down for lack of premises!!!                                                                                                        |                               |
| <b>Name:</b> Julie Hall                                                                                                                                                                                   | <b>Date:</b> 30/08/2015 10:29 |
| <b>Comment:</b> This is criminal. A vital service for the ever-growing poor amongst us. Have a heart.                                                                                                     |                               |
| <b>Name:</b> Iain Wrethman                                                                                                                                                                                | <b>Date:</b> 30/08/2015 10:34 |
| <b>Comment:</b> I think this worthwhile service deserves our support.                                                                                                                                     |                               |
| <b>Name:</b> Linda Pagent                                                                                                                                                                                 | <b>Date:</b> 30/08/2015 11:10 |
| <b>Comment:</b> I go here on a regular basis and gets of help from all volunteers, it is essential to have resources like this in our area.                                                               |                               |
| <b>Name:</b> Pam Raddcliffe                                                                                                                                                                               | <b>Date:</b> 30/08/2015 11:10 |
| <b>Comment:</b> RMBC should help this great group We have VERY FEW if any places like this in Middleton. Stop feeding Rochdale and concentrate on other surrounding places in the bororough.              |                               |
| <b>Name:</b> Debra Wilkinson                                                                                                                                                                              | <b>Date:</b> 30/08/2015 11:14 |
| <b>Comment:</b> Support these local services                                                                                                                                                              |                               |
| <b>Name:</b> Vic Carey                                                                                                                                                                                    | <b>Date:</b> 30/08/2015 11:24 |
| <b>Comment:</b> Much needed brilliant centre                                                                                                                                                              |                               |
| <b>Name:</b> Michelle Hurst                                                                                                                                                                               | <b>Date:</b> 30/08/2015 11:27 |
| <b>Comment:</b> Protect our local services providing essential support to so many                                                                                                                         |                               |
| <b>Name:</b> D J.Nelson                                                                                                                                                                                   | <b>Date:</b> 30/08/2015 11:29 |
| <b>Comment:</b> stongly support this work                                                                                                                                                                 |                               |
| <b>Name:</b> Collette O'Mara                                                                                                                                                                              | <b>Date:</b> 30/08/2015 11:31 |
| <b>Comment:</b> I have witnessed the Lighthouse project first hand and it's a service that is vital to the local community, helping local residents and giving the support needed to the local residents. |                               |
| <b>Name:</b> Sophie Pegum                                                                                                                                                                                 | <b>Date:</b> 30/08/2015 11:41 |
| <b>Comment:</b> Brilliant project that needs to stay in Middleton!                                                                                                                                        |                               |
| <b>Name:</b> Christine palfrey                                                                                                                                                                            | <b>Date:</b> 30/08/2015 11:54 |
| <b>Comment:</b> The lighthouse project has been a lifesaver to lots of people in and around Middleton. I'm sure they could fit them in somewhere!                                                         |                               |

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| <b>Name:</b> Jane Kendall                                                                                                                         | <b>Date:</b> 30/08/2015 11:59 |
| <b>Comment:</b> Not enough community projects in Middleton please don't loose this one.                                                           |                               |
| <b>Name:</b> Jim Ross                                                                                                                             | <b>Date:</b> 30/08/2015 12:02 |
| <b>Comment:</b> Middleton needs the Lighthouse Project...                                                                                         |                               |
| <b>Name:</b> Christine Jones                                                                                                                      | <b>Date:</b> 30/08/2015 12:14 |
| <b>Comment:</b> we all should help to keep this going.                                                                                            |                               |
| <b>Name:</b> Helen Barker                                                                                                                         | <b>Date:</b> 30/08/2015 12:35 |
| <b>Comment:</b> Too many centres are shutting down, there will be no where to go for vulnerable people.                                           |                               |
| <b>Name:</b> Ivor Broadbottom                                                                                                                     | <b>Date:</b> 30/08/2015 12:57 |
| <b>Comment:</b> This project is vital to the community. It has been a great help to so many people.                                               |                               |
| <b>Name:</b> John Hickling                                                                                                                        | <b>Date:</b> 30/08/2015 14:17 |
| <b>Comment:</b> As a volunteer at the food bank we need space and easy access for the people visiting which the Warwick mill does                 |                               |
| <b>Name:</b> Lynda McMahon                                                                                                                        | <b>Date:</b> 30/08/2015 14:56 |
| <b>Comment:</b> Why would anyone evict people running a project to help others. The world has gone mad                                            |                               |
| <b>Name:</b> Hazel Williams                                                                                                                       | <b>Date:</b> 30/08/2015 15:15 |
| <b>Comment:</b> This is unfortunately a very needed organization and needs to be in a central easily reached position.                            |                               |
| <b>Name:</b> Darron Tickle                                                                                                                        | <b>Date:</b> 30/08/2015 15:44 |
| <b>Comment:</b> Need to keep this valuable resource                                                                                               |                               |
| <b>Name:</b> Paul Ensley                                                                                                                          | <b>Date:</b> 30/08/2015 16:03 |
| <b>Comment:</b> This is a vital community service for many deprived families in Middleton and it would be such a shame if it was forced to close. |                               |
| <b>Name:</b> Nicola Greenhalgh                                                                                                                    | <b>Date:</b> 30/08/2015 16:07 |
| <b>Comment:</b> Middleton has lost so many amenities and should not lose any more!                                                                |                               |
| <b>Name:</b> Geoff Wellens                                                                                                                        | <b>Date:</b> 30/08/2015 16:30 |
| <b>Comment:</b> Something as good as the Lighthouse Project should be allowed to stay.                                                            |                               |
| <b>Name:</b> Ian Shaw                                                                                                                             | <b>Date:</b> 30/08/2015 16:46 |
| <b>Comment:</b> These people are too important to everyone in Middleton who have nobody else to turn to!!!                                        |                               |
| <b>Name:</b> Joan Eagleton                                                                                                                        | <b>Date:</b> 30/08/2015 16:52 |
| <b>Comment:</b> Lighthouse Project too good to lose!!!                                                                                            |                               |
| <b>Name:</b> Linda Partington                                                                                                                     | <b>Date:</b> 30/08/2015 17:32 |
| <b>Comment:</b> IT WOULD NICE TO KEEP THIS PROJECT IN MIDDLETON THAT IS WHERE IT WAS STARTED.                                                     |                               |

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| <b>Name:</b> Ruth Lloyd                                                                                                                                                                                                                | <b>Date:</b> 30/08/2015 18:52 |
| <b>Comment:</b> This is such a vital access point for people in need in Middleton. It needs to continue to give hope and support for those who so desperately often have no one else to help them. Please let this good work continue. |                               |
| <b>Name:</b> Louise Kelly                                                                                                                                                                                                              | <b>Date:</b> 30/08/2015 19:19 |
| <b>Comment:</b> Sick of all these great projects that have made a difference to so many people disappear                                                                                                                               |                               |
| <b>Name:</b> Natasha Carter                                                                                                                                                                                                            | <b>Date:</b> 30/08/2015 19:26 |
| <b>Comment:</b> I do not think they should move them because its helping people get jobs                                                                                                                                               |                               |
| <b>Name:</b> Patricia Thompson                                                                                                                                                                                                         | <b>Date:</b> 30/08/2015 19:26 |
| <b>Comment:</b> keep strong you are doing sterling work!                                                                                                                                                                               |                               |
| <b>Name:</b> Jenny Faulkner-Quick                                                                                                                                                                                                      | <b>Date:</b> 30/08/2015 19:51 |
| <b>Comment:</b> The lighthouse is a beacon of community activity where local people support their local community. Don't let this light be extinguished!                                                                               |                               |
| <b>Name:</b> Christine Hulme                                                                                                                                                                                                           | <b>Date:</b> 30/08/2015 19:56 |
| <b>Comment:</b> Keep up the good work.                                                                                                                                                                                                 |                               |
| <b>Name:</b> Gary Foster                                                                                                                                                                                                               | <b>Date:</b> 30/08/2015 21:07 |
| <b>Comment:</b> Simply a great project.                                                                                                                                                                                                |                               |
| <b>Name:</b> Liam Cook                                                                                                                                                                                                                 | <b>Date:</b> 30/08/2015 23:40 |
| <b>Comment:</b> yes i went here its local to bus station, and is a great help.                                                                                                                                                         |                               |
| <b>Name:</b> Michelle Hallworth                                                                                                                                                                                                        | <b>Date:</b> 31/08/2015 00:00 |
| <b>Comment:</b> Carl and the Lighthouse Project helped me to build on my confidence following my brain surgery, I am forever thankful to Carl and The Lighthouse Project for being there for me.                                       |                               |
| <b>Name:</b> Susan Marland                                                                                                                                                                                                             | <b>Date:</b> 31/08/2015 07:35 |
| <b>Comment:</b> This project brings help and hope to those in need of both                                                                                                                                                             |                               |
| <b>Name:</b> Alan Evans                                                                                                                                                                                                                | <b>Date:</b> 31/08/2015 08:40 |
| <b>Comment:</b> please keep this community project open                                                                                                                                                                                |                               |
| <b>Name:</b> Anne                                                                                                                                                                                                                      | <b>Date:</b> 31/08/2015 08:41 |
| <b>Comment:</b> This is a great project and lots of my older ladies have been here for help they are center! to Middleton and a much needed group                                                                                      |                               |
| <b>Name:</b> Kerry                                                                                                                                                                                                                     | <b>Date:</b> 31/08/2015 08:49 |
| <b>Comment:</b> it's typical of this government that anything designed to help those in need is closed! Let's fight for this, the Lighthouse project, it needs to stay where it is and it needs our support!!                          |                               |
| <b>Name:</b> Diane Booth                                                                                                                                                                                                               | <b>Date:</b> 31/08/2015 09:14 |
| <b>Comment:</b> These organisations are fundamental to Middleton! Relocation is costly and disrupts service.                                                                                                                           |                               |

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| <b>Name:</b> Margaret Doherty                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date:</b> 31/08/2015 11:34 |
| <b>Comment:</b> Dial is provides a wonderful service to our town of Middleton please do not evict these wonderful hard working group of people                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |
| <b>Name:</b> Susan Patmore                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date:</b> 31/08/2015 11:43 |
| <b>Comment:</b> Middleton is an area where the Lighthouse Project is needed and well used. It needs to stay                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                               |
| <b>Name:</b> Deborah O'connor                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date:</b> 31/08/2015 11:49 |
| <b>Comment:</b> Please allow the good work of these groups to continue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                               |
| <b>Name:</b> Terry McNamara                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date:</b> 31/08/2015 13:33 |
| <b>Comment:</b> This project provides vital services to the Middleton Community. They must be allowed to stay.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |
| <b>Name:</b> Morgan Mcquay                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date:</b> 31/08/2015 14:41 |
| <b>Comment:</b> The lighthouse project has been located at the Warwick mill for a long time,helping hundreds of people it should stay                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                               |
| <b>Name:</b> Freda Slattery                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date:</b> 31/08/2015 15:09 |
| <b>Comment:</b> Cannot understand why removing this will benefit an already struggling community..the support they give to people looking for work with helpful and invaluable..                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                               |
| <b>Name:</b> Alison Kershaw                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date:</b> 31/08/2015 18:53 |
| <b>Comment:</b> Vital community services, please rehousel!!                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                               |
| <b>Name:</b> Rose Matear                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date:</b> 31/08/2015 20:24 |
| <b>Comment:</b> This wonderful project must be kept going. Someone, somewhere, must know of a place to rehouse it. I personally use the art room as a pensioner no where else can equal it for the support, company and ease of use, no expensive lessons just friendly help, it gets me out of the house.                                                                                                                                                                                                                                                                                                                                                                                                 |                               |
| <b>Name:</b> kim                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date:</b> 31/08/2015 21:25 |
| <b>Comment:</b> Do not move! Great use for the building. what else would you use it for?!!                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                               |
| <b>Name:</b> Karen Rigby                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date:</b> 01/09/2015 06:54 |
| <b>Comment:</b> My mother attends the Lighthouse on a weekly basis and enjoys her visits immensely. It's an amazing place, for people from all walks of life, to come together to learn something new or just socialise. Without this, some people will genuinely have nothing else to turn to and some are too long in the tooth to find something new. I live in Australia, but had the great pleasure of visiting the Lighthouse on my visit back to the UK with my mother. It was an amazing place, full of inspirational people and bringing smiles to the faces of people who sometimes find every day life a struggle. I support this wholeheartedly and wish you every success with your petition. |                               |
| <b>Name:</b> Patricia Lawler                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date:</b> 01/09/2015 09:46 |
| <b>Comment:</b> As a volunteer and a visitor to the lighthouse to do a job search and help people with their job search it would be unfortunate for the lighthouse project to close they help people who can not afford to eat and they give really good advice it is also a place to meet new people                                                                                                                                                                                                                                                                                                                                                                                                      |                               |

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| <b>Name:</b> Eileen Lucas                                                                                                                                                                                                                                               | <b>Date:</b> 01/09/2015 09:58 |
| <b>Comment:</b> Middleton needs the lighthouse because of the foodbank and because of the fantastic help to people trying to find employment and lots of other fantastic help they do for the community.                                                                |                               |
| <b>Name:</b> Donald Bradwell                                                                                                                                                                                                                                            | <b>Date:</b> 01/09/2015 10:27 |
| <b>Comment:</b> the lighthouse project is a very welcome place for doing jobsearch learning computers doing other activities ,the staff are always welcoming new people to try out different activities                                                                 |                               |
| <b>Name:</b> Paul Galligan                                                                                                                                                                                                                                              | <b>Date:</b> 01/09/2015 10:28 |
| <b>Comment:</b> The Lighthouse Project.Is a Very helpfull for every body,can do there Jobsearch.                                                                                                                                                                        |                               |
| <b>Name:</b> Alan Jibson                                                                                                                                                                                                                                                | <b>Date:</b> 01/09/2015 10:30 |
| <b>Comment:</b> Alan Jibson thinks that Lighthouse Project should stay open                                                                                                                                                                                             |                               |
| <b>Name:</b> Stephen Wilson                                                                                                                                                                                                                                             | <b>Date:</b> 01/09/2015 10:31 |
| <b>Comment:</b> i have been coming to the lighthouse project for 3 years as a visitor. and now i am a volunteer its boosted my confidence very much and enjoy the people who come here il hope we can stay here at the Warwick mill                                     |                               |
| <b>Name:</b> Chike Ekeledo                                                                                                                                                                                                                                              | <b>Date:</b> 01/09/2015 10:39 |
| <b>Comment:</b> Please kindly let light house stay in it current premises . As a regular customer who uses its facilities to do all the research work in SELF EMPLOYMENT IN MATHEMATICS AND ELECTRONIC ENGINEERING. Without Light house Project premises I will be lost |                               |
| <b>Name:</b> Roy Herbert                                                                                                                                                                                                                                                | <b>Date:</b> 01/09/2015 10:45 |
| <b>Comment:</b> A building what offers a number of things to the community of Middleton job search ,food bank, classes to try and put people back on track..                                                                                                            |                               |
| <b>Name:</b> Graham Cahill                                                                                                                                                                                                                                              | <b>Date:</b> 01/09/2015 10:50 |
| <b>Comment:</b> The Lighthouse Project provides a valuable service in the area and it would be a shame to lose it.                                                                                                                                                      |                               |
| <b>Name:</b> Edward Kerwin                                                                                                                                                                                                                                              | <b>Date:</b> 01/09/2015 11:30 |
| <b>Comment:</b> The Lighthouse Project staff have been very supportive in helping me obtain employment. They have warm friendly and helpful manner. Their location means it is easy to reach them for help.                                                             |                               |
| <b>Name:</b> Kerwin Pant                                                                                                                                                                                                                                                | <b>Date:</b> 01/09/2015 11:42 |
| <b>Comment:</b> The lighthouse is very helpfull in leaning how to find jobs and how to use the computer and thats why it should stay open.                                                                                                                              |                               |
| <b>Name:</b> Chris Stevens                                                                                                                                                                                                                                              | <b>Date:</b> 01/09/2015 11:44 |
| <b>Comment:</b> without the lighthouse there will be a large queue at the Job centre to use their computers and there is no email access, thats the state of the structure.                                                                                             |                               |
| <b>Name:</b> Rebecca Field                                                                                                                                                                                                                                              | <b>Date:</b> 01/09/2015 11:46 |
| <b>Comment:</b> If The Lighthouse Project was to be no more then the people of Middleton who are searching for employment and/or other support and help would be devastated.                                                                                            |                               |

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| <b>Name:</b> Elizabeth Williamson                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date:</b> 01/09/2015 13:37 |
| <b>Comment:</b> Please let them stay in their current home or help them to find a new one.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                               |
| <b>Name:</b> Margaret Mitchell                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date:</b> 01/09/2015 15:06 |
| <b>Comment:</b> It was wonderful to be able to hire a wheelchair for 1 month while recovering from recent foot surgery and I'm about to hire one again for further foot surgery.                                                                                                                                                                                                                                                                                                                                                                                                                                  |                               |
| <b>Name:</b> Ros Liddle                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date:</b> 01/09/2015 15:23 |
| <b>Comment:</b> For this community service to be lost in Middleton would be a tragedy. So many people go there for help, advice, hobbies, computer learning and so on, not to mention the food bank. Finding premises that can accommodate all the services that the "Lighthouse" provides would prove very difficult, and as such, must be allowed to stay in its current location.                                                                                                                                                                                                                              |                               |
| <b>Name:</b> Tony Waters                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date:</b> 01/09/2015 16:20 |
| <b>Comment:</b> The Lighthouse Project is an invaluable resource for the community whether for the unemployed, the elderly seeking help with the ubiquitous online forms that need to be done (eg reapplying for a blue badge etc) or simply the dispossessed.                                                                                                                                                                                                                                                                                                                                                    |                               |
| <b>Name:</b> Steve Whitworth                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date:</b> 02/09/2015 04:42 |
| <b>Comment:</b> It would be a such a loss to the community if something cannot be done.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                               |
| <b>Name:</b> ELda Harmon                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date:</b> 02/09/2015 09:19 |
| <b>Comment:</b> cant believe I walk down to Work today I was told by my Manager, that we have been told to move. Is very sad to hear. I been a volunteer in the lighthouse project since April 2014 to date. It has change peoples lives tremendously from all backgrounds. Help is available regardless of who you are where you come from. Mr landlord please re think of that decision because this charity is helping the world at large due to its diversity. we want to stay and asking for help to stay.                                                                                                   |                               |
| <b>Name:</b> Stephen Gunby                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date:</b> 02/09/2015 10:10 |
| <b>Comment:</b> As a resident of middleton like a lot of people have noticed and are aware of the LIGHHOUSE PROJECT , but don't realise the hard work and support the charity provides the community until you need it yourself like in my case prior to xmas 2014 ,it as certainly opened my eye's , i have also been made aware of the amount of people being sent over by the job centre to do the task's the job centre don't do which they should be but don't have the staff to do so just , i do think the community of middleton will be in a real mess without the support of this hard working charity. |                               |
| <b>Name:</b> Barry Lomas                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date:</b> 02/09/2015 10:45 |
| <b>Comment:</b> Please support this good work as it is very much needed in Middleton.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |
| <b>Name:</b> Lee Farley                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date:</b> 02/09/2015 10:46 |
| <b>Comment:</b> i use the light house for job searches and college work                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                               |
| <b>Name:</b> Chris Taylor                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date:</b> 02/09/2015 10:46 |
| <b>Comment:</b> i use the lighthouse for jobsearch and social skills                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                               |

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| <b>Name:</b> Tony Stubbs                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date:</b> 02/09/2015 10:48 |
| <b>Comment:</b> It will be nice to keep this complex going as it benefits many others including military veterans.                                                                                                                                                                                                                                                                                                                          |                               |
| <b>Name:</b> Kay Verity                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date:</b> 02/09/2015 11:42 |
| <b>Comment:</b> I don't need to use the services, but know people who really benefit from them and recognise the important service it provides in our community of Middleton.                                                                                                                                                                                                                                                               |                               |
| <b>Name:</b> Juliet whalen                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date:</b> 02/09/2015 12:50 |
| <b>Comment:</b> This is a valuable community service and is used by lots of people in the community!                                                                                                                                                                                                                                                                                                                                        |                               |
| <b>Name:</b> David Jackson                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date:</b> 02/09/2015 13:24 |
| <b>Comment:</b> I have been visiting the lighthouse project for 2 years and find all the staff and volunteers very helpful and very friendly they have helped me very much and hope this place remains open.                                                                                                                                                                                                                                |                               |
| <b>Name:</b> John Crosby                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date:</b> 02/09/2015 14:16 |
| <b>Comment:</b> We at Brentwood see ourselves as a partner organisation, who work alongside the Light House project in providing crisis support and immediate need for the Middleton Community. The Light House provides a food bank for Middleton and we also support them in their other endeavours, we can not afford to lose this vital service.                                                                                        |                               |
| <b>Name:</b> Patricia Hepworth                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date:</b> 03/09/2015 09:28 |
| <b>Comment:</b> As a volunteer at the Lighthouse Project I have seen the difference this scheme has made in peoples lives all positive,                                                                                                                                                                                                                                                                                                     |                               |
| <b>Name:</b> Lucy Henderson                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date:</b> 03/09/2015 10:12 |
| <b>Comment:</b> The lighthouse project was available to me whilst setting up my first business. The use of the computers and printers and advice and guidance from the staff and volunteers made the biggest impact in opening and setting up my business, which was locally in middleton. Without the use of facilities in the Lighthouse project, i would have been effected financially and wouldnt of been able to promote my business. |                               |
| <b>Name:</b> Lucy Morgan                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date:</b> 03/09/2015 10:16 |
| <b>Comment:</b> Not only the use of computers and printers has benefited me, but the support advise and guidance from the staff and volunteers, not to mention meeting the most genuine down to earth people of middleton and local areas. This place expresses how alike the folk of middleton are, and to support each other.                                                                                                             |                               |
| <b>Name:</b> Patricia Griffin                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date:</b> 03/09/2015 10:31 |
| <b>Comment:</b> This place is so helpful to me and many many people especially computer problems and I hope to join other clubs here especially photographs. It is so easy to reach in this area . Please help.                                                                                                                                                                                                                             |                               |
| <b>Name:</b> Sean Moscovita                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date:</b> 03/09/2015 10:34 |
| <b>Comment:</b> Absolutely Essential Service- Use it regularly in my work as a Rochdale Council Community Champion and feel moving elsewhere would be detrimental to the services provided here                                                                                                                                                                                                                                             |                               |
| <b>Name:</b> Susan Hadfield                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date:</b> 03/09/2015 11:24 |
| <b>Comment:</b> The Lighthouse Project has helped me a lot by allowing me to become a volunteer.                                                                                                                                                                                                                                                                                                                                            |                               |

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| <b>Name:</b>    | Ruth Whiteoak                                                                                                                                                                                                                                                                                                                                      | <b>Date:</b> | 03/09/2015 11:38 |
| <b>Comment:</b> | The Lighthouse project offers a wide range of support to so many people in so many ways and has proved to be a valuable asset to the community. I have used their facilities to search for work, gain various computer skills and they have supported and encouraged me along the way.                                                             |              |                  |
| <b>Name:</b>    | Douglas Probert                                                                                                                                                                                                                                                                                                                                    | <b>Date:</b> | 03/09/2015 11:43 |
| <b>Comment:</b> | this is the only place I can do the jobsearch required by the job centre...                                                                                                                                                                                                                                                                        |              |                  |
| <b>Name:</b>    | Keith Robinson                                                                                                                                                                                                                                                                                                                                     | <b>Date:</b> | 03/09/2015 12:20 |
| <b>Comment:</b> | For six years now the Lighthouse Project has been supporting and helping the local community with mentoring, and assisting locals to seek jobs. Over the recent years they also opened a foodbank which has been of immense value to parts of the community. I hope they can successfully find suitable new premises and continue their good work. |              |                  |
| <b>Name:</b>    | Mr Davis                                                                                                                                                                                                                                                                                                                                           | <b>Date:</b> | 03/09/2015 13:58 |
| <b>Comment:</b> | foodbank as enabled me to use my skills to help others, it's always a place were people feel safe                                                                                                                                                                                                                                                  |              |                  |
| <b>Name:</b>    | Rachel Dixon                                                                                                                                                                                                                                                                                                                                       | <b>Date:</b> | 03/09/2015 19:47 |
| <b>Comment:</b> | Keep the lighthouse Project open. The work the volunteers do is invaluable to the most vulnerable people in society.                                                                                                                                                                                                                               |              |                  |
| <b>Name:</b>    | David Wadior                                                                                                                                                                                                                                                                                                                                       | <b>Date:</b> | 04/09/2015 09:13 |
| <b>Comment:</b> | only place near me i have to go would probly get sanctioned without it                                                                                                                                                                                                                                                                             |              |                  |
| <b>Name:</b>    | Julia Smith                                                                                                                                                                                                                                                                                                                                        | <b>Date:</b> | 04/09/2015 10:27 |
| <b>Comment:</b> | A much needed & successful project. Nowhere else in Middleton large enough to help so many with Job searches & Computer training. Also offering many other activities and an Inclusive Social Hub! It needs to STAY OPEN!!!!                                                                                                                       |              |                  |
| <b>Name:</b>    | Ann Garrett                                                                                                                                                                                                                                                                                                                                        | <b>Date:</b> | 04/09/2015 11:45 |
| <b>Comment:</b> | This town needs more places like the lighthouse for out of work people or for the need to learn and keep up to date with IT skills it would be a shame to move it now that it has been established for so long.                                                                                                                                    |              |                  |
| <b>Name:</b>    | Alan Wilkinson                                                                                                                                                                                                                                                                                                                                     | <b>Date:</b> | 04/09/2015 19:21 |
| <b>Comment:</b> | Having gone to the project now for over 3 years I think that we should be given space to continue as it helps many people in the area in many ways, a small section could be made available to continue with the many activities that are performed here                                                                                           |              |                  |
| <b>Name:</b>    | Jane Hyde                                                                                                                                                                                                                                                                                                                                          | <b>Date:</b> | 05/09/2015 21:44 |
| <b>Comment:</b> | we need to support local initiatives and services like the Lighthouse Project...the town will be poorer without it.                                                                                                                                                                                                                                |              |                  |
| <b>Name:</b>    | Anthony Ward                                                                                                                                                                                                                                                                                                                                       | <b>Date:</b> | 06/09/2015 06:00 |
| <b>Comment:</b> | Keep up the good work to this country get back on its feet.                                                                                                                                                                                                                                                                                        |              |                  |

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| <b>Name:</b>    | Trish PC                                                                                                                                                                                                                                                                                                         | <b>Date:</b> | 06/09/2015 11:03 |
| <b>Comment:</b> | This is a great project supporting people in many different ways. Giving them the opportunity to improve their life skills thus improving their general wellbeing.                                                                                                                                               |              |                  |
| <b>Name:</b>    | Stacey Pollard                                                                                                                                                                                                                                                                                                   | <b>Date:</b> | 07/09/2015 08:05 |
| <b>Comment:</b> | Keep the lighthouse project                                                                                                                                                                                                                                                                                      |              |                  |
| <b>Name:</b>    | JORGE DA CRUZ                                                                                                                                                                                                                                                                                                    | <b>Date:</b> | 07/09/2015 10:09 |
| <b>Comment:</b> | The light project it is a gem for the local people of Middleton. So please lets save it, not only for the benefit of the fantastic and excellent staff but foremost for the local people who really need it and value it. Jorge Da Cruz                                                                          |              |                  |
| <b>Name:</b>    | Pauline Griffiths                                                                                                                                                                                                                                                                                                | <b>Date:</b> | 07/09/2015 10:17 |
| <b>Comment:</b> | The Lighthouse Project provides essential important support for the community in Middleton. It is vital that we all pull together to maintain this facility and ensure its future.                                                                                                                               |              |                  |
| <b>Name:</b>    | Ken Rolfe                                                                                                                                                                                                                                                                                                        | <b>Date:</b> | 07/09/2015 10:34 |
| <b>Comment:</b> | As a volunteer , now retired from work, I appreciate the opportunity to pass along my experience and assist people seeking work or expanding their interest. 100,00 plus visitors in 5 years confirms the need of the public.                                                                                    |              |                  |
| <b>Name:</b>    | Peter Brown                                                                                                                                                                                                                                                                                                      | <b>Date:</b> | 07/09/2015 10:53 |
| <b>Comment:</b> | I support the lighthouse Project the work that takes place there is very important to the Middleton community and the support it gives to people. It would be a loss to the town if this was to go.                                                                                                              |              |                  |
| <b>Name:</b>    | Carole Sharples                                                                                                                                                                                                                                                                                                  | <b>Date:</b> | 07/09/2015 13:22 |
| <b>Comment:</b> | The Lighthouse Project is a vital resource to the community of Middleton and beyond. Friendly supportive and encouraging - here's to the future, long may it continue to flourish and grow.                                                                                                                      |              |                  |
| <b>Name:</b>    | Tracy Hudson                                                                                                                                                                                                                                                                                                     | <b>Date:</b> | 07/09/2015 13:23 |
| <b>Comment:</b> | It is so difficult to find suitable and affordable town ctre venues to support the community in Middleton. Shame on you the owners of Warwick Mill...this & other services that use the mill are essential for local people. We need support not eviction!                                                       |              |                  |
| <b>Name:</b>    | Samuel Akanji                                                                                                                                                                                                                                                                                                    | <b>Date:</b> | 07/09/2015 13:39 |
| <b>Comment:</b> | Lovely people and a really supportive environment, would hate to see these guys move because they are already set up in a really ideal place!                                                                                                                                                                    |              |                  |
| <b>Name:</b>    | Olufunke Joseph                                                                                                                                                                                                                                                                                                  | <b>Date:</b> | 07/09/2015 13:45 |
| <b>Comment:</b> | The staff at the lighthouse have been really supportive, at a time where i was struggling to get another job. they have also trained me in terms of interview and computer skills. They are always ready to help whenever you pop in! Moving may disorganize or disrupt daily activities that we enjoy everyday1 |              |                  |
| <b>Name:</b>    | Jackie stitt                                                                                                                                                                                                                                                                                                     | <b>Date:</b> | 07/09/2015 16:41 |
| <b>Comment:</b> | They do a fantastic work with people struggling with debt, unemployment etc                                                                                                                                                                                                                                      |              |                  |

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| <b>Name:</b> Coral Taylor                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date:</b> 07/09/2015 19:11 |
| <b>Comment:</b> This is a vital local service. It is ideally located in the town centre and close to Middleton Jobcentre.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                               |
| <b>Name:</b> Phil Sidebotham                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date:</b> 08/09/2015 15:07 |
| <b>Comment:</b> The Lighthouse provides vital support to the most vulnerable and needy people in our community when they need it most.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                               |
| <b>Name:</b> Fay Wood                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date:</b> 08/09/2015 16:35 |
| <b>Comment:</b> The Lighthouse project is a fantastic community project and is located in a very handy central location for local not just needy people but people who want to learn                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                               |
| <b>Name:</b> Paul Lucas                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date:</b> 09/09/2015 10:12 |
| <b>Comment:</b> Its a vital service for the community it s very good for anyone who needs to use the computers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                               |
| <b>Name:</b> Susan Kenning                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date:</b> 09/09/2015 10:21 |
| <b>Comment:</b> The lighthouse Project is vital to the community of Middleton and others as I live in Blackley .it is situated in an idealistic place from travelling and alongside the job centre which is convenient. Since I have attended this project I have built up many skills. My confidence has enhanced in computer skills and has been an good experience which has empowered me to use the potential I have within , I'm sure there are many other people that have experience the similar empowerment . To move this project would effect the local community as friends and groups have also been built up attending this centre as well as learning skills . |                               |
| <b>Name:</b> Laura Griffiths                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date:</b> 09/09/2015 17:34 |
| <b>Comment:</b> A vital community resource that can't be lost!                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                               |
| <b>Name:</b> Glad Fairbrother                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date:</b> 10/09/2015 12:31 |
| <b>Comment:</b> Middleton Lighthouse project is needed to remain open as it is essential to the community.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                               |
| <b>Name:</b> Adeleye S Adebola                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date:</b> 10/09/2015 12:37 |
| <b>Comment:</b> I was given many opportunities at the lighthouse, and I saw how people were happy that the lighthouse exist, either because they don't have computer at home or even the internet. I am sure the job centre are happy that the lighthouse exist, because they know the job seekers have a place to use the computer for free.                                                                                                                                                                                                                                                                                                                                |                               |
| <b>Name:</b> Alex Mitchell                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date:</b> 10/09/2015 12:40 |
| <b>Comment:</b> The Lighthouse Project has give support to people in the community, Middleton and surrounding area. Not only people who are unemployed and need help to find work (It skills, completing job application and job searching). The Centre offers many other services to help people such as IT courses, giving people in the community emotional support and guidance.                                                                                                                                                                                                                                                                                         |                               |
| <b>Name:</b> Margaret Pollitt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date:</b> 10/09/2015 15:27 |
| <b>Comment:</b> A wonderful meeting place for all types of projects. Middleton will be not be the same if we loose The Lighthouse Project, who has helped so many people to enhance their lives. We wish you all the best in finding new premises in Middleton.                                                                                                                                                                                                                                                                                                                                                                                                              |                               |

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| <b>Name:</b> Amanda Wild.                                                                                                                                                                                                                                                                                                      | <b>Date:</b> 10/09/2015 20:38 |
| <b>Comment:</b> The lighthouse project has been a lifeline to me and my husband. The work they do is invaluable to the local community.                                                                                                                                                                                        |                               |
| <b>Name:</b> Mrs A Musker                                                                                                                                                                                                                                                                                                      | <b>Date:</b> 10/09/2015 22:52 |
| <b>Comment:</b> An extremely valuable and comforting centre for many in this area. Care about the neighborhood you are entering - and let them keep their space. Please.                                                                                                                                                       |                               |
| <b>Name:</b> Eileen Peak                                                                                                                                                                                                                                                                                                       | <b>Date:</b> 11/09/2015 06:39 |
| <b>Comment:</b> the food bank is a life line for so many people. they are helping our school feed our children breakfast every morning this is fantastic and without them many children would go hungry. having breakfast sets them up for he day and we want this to carry on.                                                |                               |
| <b>Name:</b> Rob Wray                                                                                                                                                                                                                                                                                                          | <b>Date:</b> 11/09/2015 08:59 |
| <b>Comment:</b> People have come to rely on the Lighthouse, It is an essential part of the community and must be kept running.                                                                                                                                                                                                 |                               |
| <b>Name:</b> Pearl Wray                                                                                                                                                                                                                                                                                                        | <b>Date:</b> 11/09/2015 09:08 |
| <b>Comment:</b> Government cuts have reduced the services that were provided by Rochdale Council and the lighthouse has now taken them over. It must not be allowed to. close                                                                                                                                                  |                               |
| <b>Name:</b> Lyndon Spence                                                                                                                                                                                                                                                                                                     | <b>Date:</b> 11/09/2015 09:29 |
| <b>Comment:</b> If this place were to close, so many people would be affected in a negative way. Please ensure that if it is to move, the facilities made available are even better than they are now                                                                                                                          |                               |
| <b>Name:</b> Sheila Murphy                                                                                                                                                                                                                                                                                                     | <b>Date:</b> 11/09/2015 11:08 |
| <b>Comment:</b> the work of the centre is vital for middleton                                                                                                                                                                                                                                                                  |                               |
| <b>Name:</b> Kevin Burke                                                                                                                                                                                                                                                                                                       | <b>Date:</b> 11/09/2015 11:21 |
| <b>Comment:</b> I have thoroughly enjoyed attending the project meeting friends old and new. Learnt the basics of the computer helping me to job search. The staff are very helpful and supportive.                                                                                                                            |                               |
| <b>Name:</b> Jason Burns                                                                                                                                                                                                                                                                                                       | <b>Date:</b> 11/09/2015 11:26 |
| <b>Comment:</b> The Lighthouse Project is the best support network in North Manchester, helping to support communities in Middleton and surrounding areas. I myself have the project a supportive community, dedicated and caring staff. A tremendous resource to feeling valued supportive in the work I do (community work). |                               |
| <b>Name:</b> Akua                                                                                                                                                                                                                                                                                                              | <b>Date:</b> 13/09/2015 09:56 |
| <b>Comment:</b> Thank you for providing much needed community support                                                                                                                                                                                                                                                          |                               |
| <b>Name:</b> Stephen Mulholland                                                                                                                                                                                                                                                                                                | <b>Date:</b> 14/09/2015 13:47 |
| <b>Comment:</b> The centre has helped me with loads of things regarding job searching, and all the staff are great. Also, you can get a brew, and the odd pasty                                                                                                                                                                |                               |
| <b>Name:</b> Rachel Robinson                                                                                                                                                                                                                                                                                                   | <b>Date:</b> 14/09/2015 15:22 |
| <b>Comment:</b> A vital community resource which gives hope and help in a town where it is needed                                                                                                                                                                                                                              |                               |

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| <b>Name:</b>    | Anna Hadfield                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date:</b> | 14/09/2015 16:43 |
| <b>Comment:</b> | I agree with Rachel. My auntie helps out at the Lighthouse Project as a volunteer and gets a lot out of being involved. Please do not evict them!                                                                                                                                                                                                                                                                                                                                                      |              |                  |
| <b>Name:</b>    | Alfa                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date:</b> | 15/09/2015 09:20 |
| <b>Comment:</b> | indeed they do provide vital community service and should be supported to stay or move to a new home.                                                                                                                                                                                                                                                                                                                                                                                                  |              |                  |
| <b>Name:</b>    | BERNARD CLARK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date:</b> | 15/09/2015 16:11 |
| <b>Comment:</b> | The lighthouse project dose a great work in Middleton,new, premises must be found to enable the work to continue.                                                                                                                                                                                                                                                                                                                                                                                      |              |                  |
| <b>Name:</b>    | Teresa Tonge                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date:</b> | 16/09/2015 10:32 |
| <b>Comment:</b> | I have found the lighthouse and staff very helpful and good support while i have been looking for work.                                                                                                                                                                                                                                                                                                                                                                                                |              |                  |
| <b>Name:</b>    | Ricardo Guerreiro                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date:</b> | 16/09/2015 19:01 |
| <b>Comment:</b> | As a foreigner ... but feeling already the British citizenship ... and as now unemployed ... I think and I am absolutely certain that we all feel that "The Light House Project" always will be a most worthwhile for everyone in Middleton's ... Best wishes.                                                                                                                                                                                                                                         |              |                  |
| <b>Name:</b>    | Rachel Gee                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date:</b> | 18/09/2015 10:30 |
| <b>Comment:</b> | I think it's great the light house project, it's helped me in the past and give me confidence in applying for jobs as it does for many others. There is plenty of advice and information in other areas like craft sessions and money advice, I find this beneficial to myself and will be to the community. I would be unhappy to see the lighthouse project shut down.                                                                                                                               |              |                  |
| <b>Name:</b>    | Adam Conlon                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date:</b> | 18/09/2015 13:42 |
| <b>Comment:</b> | whoever is making this insane decision needs to have a re think,the lighthouse project project and the sub support services inside is a vital part of the middleton. if this a private landlord forcing them might i suggest a re think on the agreement and bare in mind the public relations fall out which will be severe. the council also need to intervene in this and support a move if that has to be the way forward but location wise the lighthouse project staying put has to be the case. |              |                  |
| <b>Name:</b>    | Joseph Quinn                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date:</b> | 21/09/2015 14:08 |
| <b>Comment:</b> | please let The Project stay here,it helps so many vulnerable people,including me.                                                                                                                                                                                                                                                                                                                                                                                                                      |              |                  |
| <b>Name:</b>    | Stewart Dobson                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date:</b> | 22/09/2015 15:16 |
| <b>Comment:</b> | This is a great project that needs to stay in Middleton, the group do some excellent work to help support some of the most vulnerable people in our society.                                                                                                                                                                                                                                                                                                                                           |              |                  |
| <b>Name:</b>    | Steve Murphy                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date:</b> | 24/09/2015 10:17 |
| <b>Comment:</b> | At Positive Steps, we provide careers information, advice and guidance to young people. Working at The Lighthouse Project has been an ideal way for us to offer access to young people in a supportive environment where there are a range of other services available as well. We hope that the Lighthouse Project is able to continue its vital work in Middleton. Thanks                                                                                                                            |              |                  |

|                 |                                                                                                                                                                                                                                                                                                                                                                                                                                  |              |                  |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|------------------|
| <b>Name:</b>    | Maggie Steven                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date:</b> | 24/09/2015 11:22 |
| <b>Comment:</b> | I live in Middleton and I just recently got made redundant from my latest job and this is a vital hub for the local community to use for effective job searching and getting to know other like minded people. If I hadn't of gone in I wouldn't have known about their plight. We need it to continue as I am now volunteering, giving my valuable skills as my background is an employability tutor, until I find another job. |              |                  |
| <b>Name:</b>    | Nina Oakley                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date:</b> | 24/09/2015 22:56 |
| <b>Comment:</b> | This is a vital resource which has and is helping many people with many things. Poverty, health, mental health, jobs, creativity, self esteem, work based skills, loneliness, help. To make them move from a prime location is unnecessary. Please show some car and concern for the citizens of Middleton and surrounding areas!                                                                                                |              |                  |
| <b>Name:</b>    | copperhead1952@yahoo.co.uk                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date:</b> | 25/09/2015 12:19 |
| <b>Comment:</b> | Please do not destroy our Community , Middleton needs this established facility.                                                                                                                                                                                                                                                                                                                                                 |              |                  |
| <b>Name:</b>    | Ivan Boma                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date:</b> | 25/09/2015 21:36 |
| <b>Comment:</b> | We love Light house and its services, why move it; when it has alot to offer to less previllaged.                                                                                                                                                                                                                                                                                                                                |              |                  |
| <b>Name:</b>    | Andrew Mitchell                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date:</b> | 28/09/2015 14:30 |
| <b>Comment:</b> | Carl and his team do a super job in the Middleton community with the food bank and inspire Middleton etc let them stay !!                                                                                                                                                                                                                                                                                                        |              |                  |
| <b>Name:</b>    | Mary Leonard                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date:</b> | 01/10/2015 09:27 |
| <b>Comment:</b> | Praying that if the Lighthouse Project/foodbank has to move then suitable premises will be found.                                                                                                                                                                                                                                                                                                                                |              |                  |
| <b>Name:</b>    | Tara boothman                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date:</b> | 05/10/2015 11:17 |
| <b>Comment:</b> | I would like to thank all staff for helpings me they have shown me so much they make it a joy learning i didnt know how to use a computer i was lost till the light house project helped me Dont Take this away People need this Help lam so gratfull for all there help belive me i needed a lot of help keep the lighthouse going thank you                                                                                    |              |                  |
| <b>Name:</b>    | Steven Broadbent                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date:</b> | 06/10/2015 14:07 |
| <b>Comment:</b> | The only place in Middleton where everyone is supported and anyone is welcome, a brilliant brilliant service. Thank You                                                                                                                                                                                                                                                                                                          |              |                  |
| <b>Name:</b>    | Ste Cassidy                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date:</b> | 22/10/2015 14:42 |
| <b>Comment:</b> | Without the project my disabled wife would be lost in the black hole of life.                                                                                                                                                                                                                                                                                                                                                    |              |                  |



# Digital Skills

In the modern world it is hard to get by nowadays if you are not able to use the Internet or a computer

Here at the Lighthouse Project we know what this feels like so we have developed a range of resources & courses to help you build up your digital skills - we call it **Building your Digital Toolbox**

Come along and see what we can do for you  
Everyone is welcome whatever level  
**tell a friend & bring a friend**

**Taster Sessions**  
Use a computer  
**Contact friends**  
Send an email  
**Shop online**  
Send photos to friends  
... and so much more



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**we inspire,** we plant, we nurture, we encourage, we build... we welcome and we support so **you achieve...**